

Obtaining services and support from the Department of Transformation and Digitization

To better serve you, DTaD ask that you use the following for our services and support:

(1) For **ISSUES** with **EXISTING**

- **accounts** (eMail, Treasury, Min. of Public Service),
- **desktop equipment** (laptops, tablets, PCs, printers),
- **phones**, or
- the **internet** or **network connection**:
E-Mail support@bahamas.gov.bs or call **604-GOVT** (604-4688) or **397-0050**

(2) For **REQUESTS** for **NEW**

- **accounts** (eMail, Treasury, Min. of Public Service),
- **desktop equipment** (laptops, tablets, PCs, printers),
- **photocopiers**,
- **phones** (new or replacement),
- **internet** or **network connection**:
Email ditdirector@bahamas.gov.bs.

NOTE: Only Permanent Secretaries, Heads of Departments, their deputies or designated persons may make requests for new items.

(3) To send an **APPROVED EMAIL BLAST** to persons with @bahamas.gov.bs accounts

Email ditdirector@bahamas.gov.bs.

NOTE: Only Permanent Secretaries, Heads of Departments, their deputies or designated persons may make requests to send Email blasts. Email blast must be government related.

(4) To post **APPROVED WEB SITE CONTENT** to an agency's web site or the main government web site on www.bahamas.gov.bs

Email webcontent@bahamas.gov.bs

NOTE: Only Permanent Secretaries, Heads of Departments, their deputies or designated persons may make requests to post content to web sites.

DTaD wishes to reduce the handling of envelopes and paper as a health safety precaution so we ask that YOU DO NOT SEND HARD-COPIES, your eMail is adequate. You may wish to print the eMail for your paper records.