Schedule 12

Air Operator Certification & Administration

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SUBPART A: GENERAL

12.001 APPLICABILITY

- (a) This Schedule applies to the carriage of passengers, cargo or mail for remuneration or hire by persons whose principal place of business or permanent residence is located in The Bahamas.
- (b) This Schedule of the regulations prescribes requirements for the original certification and continued validity of air operator certificates (AOC) issued by The Bahamas.
- (c) Except where specifically noted, this Schedule applies to all commercial air transport operations by AOC holders for which The Bahamas is the State of the Operator under the definitions provided in Annex 6 to the Chicago Convention.
- (a) This Schedule also applies to persons performing duties for the operators described in paragraphs (a), (b) and (c).

12.005 DEFINITIONS

(a) For the purpose of this Schedule, the following definitions shall apply—

Note: Additional aviation-related terms are defined in Schedule 1 of these regulations.

- **Accountable manager (AOC)**. The manager who has corporate authority for ensuring that all AOC functions can be financed and carried out to the standard required by the Authority.
- **Aircraft operating manual.** A manual, acceptable to the Authority, containing normal, abnormal and emergency procedures, checklists, limitations, performance information, details of the aircraft systems, and other material relevant to the operation of the aircraft.
- Aircraft Technical Log. A document attached to an aircraft for recording defects and malfunctions discovered during operation and for recording details of all maintenance carried out whilst the aircraft is operating between scheduled visits to the base maintenance facility. It also contains operating information relevant to flight safety and maintenance data that the operating crew need to know.
- **Air Taxi AOC Holder.** This term applies to operators of aircraft with a maximum passenger seating capacity of 19 or less passengers. For AOC certification purposes, there are three general groupings of these air operators which involve differing requirements based on the complexity of the operation. These groupings are—
 - (i) Single Pilot Air Taxi;
 - (ii) Basic Air Taxi; and
 - (iii) Commuter.
- **Basic Air Taxi.** An operator of non-turbojet aircraft having a maximum certificated configuration for nine or less passengers, that has no more than—
 - (i) 5 total aircraft, consisting of no more than 3 different types; and
 - (ii) 5 total pilots-in-command,
- **Cargo aircraft**. Any aircraft carrying goods or property but not passengers. In this context the following are not considered to be passengers—
 - (i) A crew member.
 - (ii) An operator's employee permitted by, and carried in accordance with, the instructions contained in the Operations Manual.
 - (iii) An authorised representative of an Authority.
 - (iv) A person with duties in respect of a particular shipment on board.
- **Commercial air transport.** An aircraft operation involving the public transport of passengers, cargo, or mail for remuneration or hire.

- **Commuter Air Taxi.** An operator of non-turbojet aircraft with a maximum passenger seating capacity of 19 or less passengers and—
 - (i) A fleet of more than 5 aircraft with a maximum capacity of 9 passengers or less;
 - (ii) A fleet of more than 3 different types of aircraft with a maximum capacity of 9 passengers or less: and/or
 - (iii) Operating 1 or more aircraft with a maximum passenger capacity of more than 9 passengers.
- **Competency in civil aviation**. This phrase means that an individual shall have a technical qualification and management experience acceptable to the Authority for the position served.
- Configuration deviation list (CDL). A list established by the organization responsible for the type design with the approval of the State of Design which identifies any external parts of an aircraft type which may be missing at the commencement of a flight, and which contains, where necessary, any information on associated operating limitations and performance correction.
- **Directly in Charge**. A person assigned to a position in which he or she is responsible for the work of a shop or station that performed maintenance, preventive maintenance, or modifications, or other functions affecting aircraft airworthiness.
- Equivalent system of maintenance. An AOC holder may conduct maintenance activities through an arrangement with an AMO or may conduct its own maintenance, preventive maintenance, or alterations, so long as the AOC holder's maintenance system is approved by the Authority and is equivalent to that of an AMO, except that the approval for return to service of an aircraft/aeronautical product shall be made by an appropriately licensed aviation maintenance technician or aviation repair specialists in accordance with Schedule2, as appropriate.
- **Extended diversion time operations (EDTO)**. Any operation by an aeroplane with two or more turbine engines where the diversion time to an en-route alternate aerodrome is greater than the threshold time established by the State of the Operator.
- Fatigue Risk Management System (FRMS). A data-driven means of continuously monitoring and managing fatigue-related safety risks, based upon scientific principles and knowledge as well as operational experience that aims to ensure relevant personnel are performing at adequate levels of alertness
- **Fatigue.** A physiological state of reduced mental or physical performance capability resulting from sleep loss or extended wakefulness and/or physical activity that can impair a crew member's alertness and ability to safely operate an aircraft or perform safety related duties.
- **Flight data analysis.** A process of analysing recorded flight data in order to improve the safety of flight operations.
- **Flight manual**. A manual, associated with the certificate of airworthiness, containing limitations within which the aircraft is to be considered airworthy, and instructions and information necessary to the flight crew members for the safe operation of the aircraft.
- Flight safety document system. A set of interrelated documentation established by the operator, compiling and organising information necessary for flight and ground operations, and comprising, as a minimum, the operations manual and the operator's maintenance control manual.
- **Flight recorder**. Any type of recorder installed in the aircraft for the purpose of complementing accident/incident investigation.
- **Ground handling.** Services necessary for an aircraft's arrival at, and departure from, an aerodrome, other than air traffic services.
- **Head-up display (HUD)**. A display system that presents flight information into the pilot's forward external field of view.
- **Holdover time**. The estimated time de-icing/anti-icing fluid will prevent the formation of frost or ice and the accumulation of snow on the protected surfaces of an aircraft. Holdover time begins when the final

- application of de-icing or anti-icing fluid commences and expires when the de-icing or anti-icing fluid applied to the aircraft loses its effectiveness.
- **Human Factors principles.** Principles which apply to aeronautical design, certification, training, operations and maintenance and which seek safe interface between the human and other system components by proper consideration to human performance.
- **Human performance**. Human capabilities and limitations which have an impact on the safety and efficiency of aeronautical operations.
- **Interchange agreement**. A leasing agreement which permits an air carrier to dry lease and take or relinquish operational control of an aircraft at an airport.
- Large aeroplane. An aeroplane having a maximum certified takeoff mass of over 5,700 kg. (12,500 lbs).
- **Maintenance**. The performance of tasks required to ensure the continuing airworthiness of an aircraft, including any one or combination of overhaul, inspection, replacement, defect rectification, and the embodiment of a modification or repair.
- **Maintenance Control Manual**. A manual containing procedures, instructions and guidance for use by maintenance and concerned operational personnel in the execution of their duties.
- Maintenance organization's procedures manual. A document endorsed by the head of the maintenance organization and approved by the Authority which details the maintenance organization's structure and management responsibilities, scope of work, description of facilities, maintenance procedures and quality assurance or inspection systems.
- Maintenance program. A document approved by the Authority which describes the specific scheduled maintenance tasks and their frequency of completion and related procedures, such as a reliability program, necessary for the safe operation of those aircraft to which it applies.
- Manufacturer's maintenance program. A program contained in the maintenance manual or maintenance instructions set forth by the manufacturer as required by the regulations for the aircraft, aircraft engine, propeller, rotor or item of emergency equipment.
- Maintenance release. A document which contains a certification confirming that the maintenance work to which it relates has been completed in a satisfactory manner, either in accordance with the approved data and the procedures described in the maintenance organisation's procedures manual or under an equivalent system.
- Master Minimum Equipment List (MMEL). A list established for a particular aircraft type by the organisation responsible for the type design with the approval of the State of Design containing items, one or more of which is permitted to be unserviceable at the commencement of a flight. The MMEL may be associated with special operating conditions, limitations or procedures. The MMEL provides the basis for development, review, and approval by the Authority of an individual operator's MEL.
- Minimum Equipment List (MEL). A list approved by the Authority which provides for the operation of aircraft, subject to specified conditions, with particular equipment inoperative, prepared by an operator in conformity with, or more restrictive than, the Master Minimum Equipment List established for the aircraft type.
- **Operational control.** The exercise of authority over the initiation, continuation, diversion or termination of a flight in the interest of the safety of the aircraft and the regularity and efficiency of the flight.
- **Operational flight plan.** The operator's plan for the safe conduct of the flight based on considerations of aeroplane performance, other operating limitations and relevant expected conditions on the route to be followed and at the aerodromes concerned.
- **Operations manual**. A manual containing procedures, instructions and guidance for use by operational personnel in the execution of their duties.
- **Operations specifications.** The authorizations, approvals conditions and limitations associated with an air operator and subject to the conditions in the operations manual.

- **Operator**. Any person who causes or authorises the operation of an aircraft, such as the owner, lessee, or bailee of an aircraft, including a person, organisation or enterprise engaged in or offering to engage in an aircraft operation.
- Operator's Maintenance Control Manual. A document that describes the operator's procedures necessary to ensure that all scheduled and unscheduled maintenance is performed on the operator's aircraft on time and in a controlled and satisfactory manner.
- Performance-based navigation (PBN). Area navigation based on performance requirements for aircraft operating along an ATS route, on an instrument approach procedure or in a designated airspace. Performance requirements are expressed in navigation specifications (RNAV specification, RNP specification) in terms of accuracy, integrity, continuity, availability and functionality needed for the proposed operation in the context of a particular airspace concept.
- **Required communication performance (RCP).** A statement of the performance requirements for operational communications in support of specific ATM functions.
- **Safety management system (SMS).** An systematic approach to managing safety, including the necessary organisational structures, accountabilities, policies and procedures.
- **Single Pilot Air Taxi**. An operator of non-turbojet aircraft having a maximum certificated configuration for nine or less passengers, that has no more than—
 - (i) 1 aircraft; and
 - (ii) 1 pilot-in-command.

State of the Operator. The State which issued the air operator certificate.

State of Registry. The State which issued the registration certificate of the aircraft.

Threshold time. The range, expressed in time, established by the State of the Operator to an en-route alternate aerodrome, whereby any time beyond requires an EDTO approval from the State of the Operator.

12.010 ACRONYMS & ABBREVIATIONS

- (a) The following acronyms and abbreviations are used in this Schedule—
 - **AFM** Approved Flight Manual
 - **AMO** Approved Maintenance Organisation
 - **AOC** Air Operator Certificate,
 - **AOM** Aircraft Operating Manual
 - ATP Airline Transport Pilot
 - **CDL** Configuration Deviation List
 - **ETDO** Extended Diversion Time Operations
 - ICAO International Civil Aviation Organization
 - **MEL** Minimum Equipment List
 - **MMEL** Master Minimum Equipment List
 - RFM Rotorcraft Flight Manual
 - TVE Total Vertical Error
 - **UN** United Nations

SUBPART B: AIR OPERATOR CERTIFICATE

12.015 COMPLIANCE WITH AN AIR OPERATOR CERTIFICATE

- (a) No operator may operate an aircraft in commercial air transport unless that operator holds an AOC for the operations being conducted.
- (b) No person may operate an aircraft in commercial air transport operations that are not authorised by the terms and conditions of its AOC.

- (c) The AOC holder shall, at all times, continue in compliance with the AOC terms, conditions of issuance, and maintenance requirements in order to hold that certificate.
- (d) The conditions of issuance include all written approvals granted to meet the certification requirements of this Schedule, including operations specifications, letters of designation, letters of approval and approvals or acceptance of a manual's list of effective pages.

12.020 Application for an Air Operator Certificate

- (a) An operator applying to the Authority for an AOC shall submit an application—
 - (1) In a form and manner prescribed by the Authority; and
 - (2) Containing any information the Authority requires the applicant to submit.
- (b) Each applicant shall make the application for an initial issue of an AOC at least 90 days before the date of intended operation, except the Operations Manual and Maintenance Control Manual which may be submitted later than but not less than 60 days before the date of intended operation.
- (c) An applicant who is requesting to be a Single Pilot Air Taxi shall make application at least 30 days prior to the dated of intended operation.

12.025 ISSUANCE OR DENIAL OF AIR OPERATOR CERTIFICATE

- (a) The Authority may issue an AOC if, after investigation, the Authority finds that the applicant—
 - (1) Is a citizen of the Bahamas;
 - (2) Has its principal place of business and its registered office, if any, located in The Bahamas;
 - (3) Meets the applicable regulations and standards for the holder of an AOC;
 - (4) Is properly and adequately equipped for safe operations in commercial air transport and maintenance of the aircraft; and
 - (5) Has paid the cost recovery fee required, and
 - (6) Holds the economic authority issued by The Bahamas under the provisions of the Civil Aviation Act.
- (b) The Authority may deny application for an AOC if the Authority finds that—
 - (1) The applicant is not properly or adequately equipped or is not able to conduct safe operations in commercial air transport;
 - (2) The applicant previously held an AOC which was revoked; or
 - (3) An individual that contributed to the circumstances causing the revocation process of an AOC obtains a substantial ownership or is employed in a position required by this regulation.

12.030 CONTENTS OF MASTER AIR OPERATOR CERTIFICATE

- (a) The master AOC will consist of two documents—
 - (1) A one-page certificate for public display signed by the Authority, and
 - (2) Multi-page AOC master operations specifications containing the terms and conditions applicable to the AOC holder's certificate.
- (b) The Authority will issue an AOC which will contain—
 - (1) The name and location (main place of business) of the AOC holder;
 - (2) The date of issue and period of validity for each page issued;
 - (3) A description of the type of operations authorised;
 - (4) The type(s) of aircraft(s) authorised for use;
 - (5) The authorised areas of operations and/or routes; and
 - (6) Other special authorisations, approvals and limitations issued by the Authority in accordance with the standards which are applicable to the operations and maintenance conducted by the AOC holder.

12.031 AIRCRAFT DISPLAY AOC & OPERATIONS SPECIFICATIONS

- (a) For each fleet of aircraft type and authorisation, the Authority shall issue the following documents for placement in the flight deck of each aircraft operated by the AOC holder—
 - (1) A certified true copy of an aircraft display AOC; and
 - (2) A summarized copy of the operations specifications detailing key authorizations, conditions and limitations for that fleet of aircraft.
- (b) These aircraft display documents shall—
 - (1) Be worded In English;
 - (2) Include, at least the minimum contents specified by the ICAO in Annex 6; and
 - (3) Be formatted to follow the layout specified in Annex 6.
- (c) The AOC holder shall ensure that these documents are located on the flight deck of their aircraft for all operation in commercial air transport.
- (d) The AOC holder and its personnel shall make these documents available upon request to international authorities.

12.035 DURATION OF AN AIR OPERATOR CERTIFICATE

- (a) An AOC, or any portion of the AOC, issued by the Authority is effective until—
 - (1) The Authority amends, suspends, revokes or otherwise terminates the certificate;
 - (2) The AOC holder surrenders it to the Authority;
 - (3) The AOC holder suspends operations for more than 60 days, or
 - (4) Twelve calendar months, whichever comes first.
- (b) Not withstanding paragraph (a)(4) of this Section, an AOC may be issued with an validity of up to 24 calendar months provided the qualifying risk assessment conditions prescribed by the Authority for such an issuance have been met.

12.040 AMENDMENT OF AN AIR OPERATOR CERTIFICATE

- (a) The Authority may amend any AOC if—
 - (1) The Authority determines that safety in commercial air transport and the public interest require the amendment; or
 - (2) The AOC holder applies for an amendment, and the Authority determines that safety in commercial air transport and the public interest allows the amendment.
- (b) If the Authority stipulates in writing that an emergency exists requiring immediate amendment in the public interest with respect to safety in commercial air transportation, such an amendment is effective without stay on the date the AOC holder receives notice.
- (c) An AOC holder may appeal the amendment, but shall operate in accordance with it, unless it is subsequently withdrawn.
- (d) Amendments proposed by the Authority, other than emergency amendments, become effective 30 days after notice to the AOC holder, unless the AOC holder appeals the proposal in writing prior to the effective date. The filing of an appeal stays the effective date until the appeal process is completed.
- (e) Amendments proposed by the AOC holder shall be made at least 30 days prior to the intended date of any operation under that amendment.
- (f) No person may perform a commercial air transport operation for which an AOC amendment is required, unless it has received notice of the approval from the Authority.

12.045 THROUGH 12.055 [RESERVED]

SUBPART C: CERTIFICATION

12.060 Initial Certification Required

- (a) Prior to the issuance of an AOC, the applicant must be originally certificated in accordance with the system of certification used by the Authority.
- (b) This system of certification shall require, at a minimum, that no AOC will be issued by the Authority until the applicant has demonstrated that it has an adequate organization, method of control and supervision of flight operations, training program as well as ground handling and maintenance arrangements consistent with the nature and extent of the operations specified.

12.065 Subsequent Certification Required

- (a) Unless addressed in the initial certification, subsequent requests for the following amendments to AOC operating authority for the following require completion of a full certification process prior to operation—
 - (1) Adding variant aircraft;
 - (2) All weather operations, such as Category II and III approaches to the AOC
 - (3) RNP-10 navigation
 - (4) Operations in the North Atlantic MNPS airspace;
 - (5) Operations in RVSM airspace;
 - (6) Extended range operations;
 - (7) EDTO operations;
 - (8) Single-pilot night and IMC operations, as prescribed in Appendix 1 to 12.065;
 - (9) Single-engine turbine-powered night and IMC operations as prescribed in Appendix 2 to 12.065;
 - (10) Performance Class 3 helicopter operations as prescribed in Appendix 3 to 12.065.
 - (11) Any other complex authorization that may be prescribed by the Authority.

12.070 DEMONSTRATION FLIGHTS

- (a) No person may operate an aircraft type in commercial air transport unless it first conducts satisfactory demonstration flights for the Authority in that aircraft type.
- (b) No person may operate an aircraft in a designated special area, or using a specialised navigation system, unless it conducts a satisfactory demonstration flight for the Authority.
- (c) Demonstration flights required by paragraph (a) shall be conducted in accordance with the regulations applicable to the type of operation and aircraft type used.
- (b) The Authority may authorise deviations from this section if the Authority finds that special circumstances make full compliance with this section unnecessary.
- (c) This demonstration flight is not required for Single Pilot or Basic Air Taxi operators who receive their initial proficiency checks from authorised persons designated by the Authority.

12.075 EXTENDED DIVERSION TIME OPERATIONS (ETDO)

- (a) No person may conduct ETDO operations unless the Authority has completed a certification process and issued an approval for specific threshold times.
- (b) In making this certification evaluation, the Authority shall take into account the route to be flown, the anticipated operating conditions and the location of adequate en-route alternate aerodromes. The approval of these operations will consider—
 - (1) The airworthiness certification of the aeroplane type;
 - (2) The reliability of the propulsion system;

- (3) The operator's maintenance procedures;
- (4) The operator's operating practices;
- (5) The operator's flight dispatch procedures; and
- (6) The operator's crew training program.
- (c) When approving the appropriate maximum diversion time for an operator for a particular aeroplane type engaged in extended diversion time operations, the Authority shall ensure that—
 - (1) For all aeroplanes: the most limiting EDTO significant system time limitation, if any, indicated in the Aeroplane Flight Manual (directly or by reference) and relevant to that particular operation is not exceeded; and
 - (2) For aeroplanes with two turbine engines: the aeroplane is EDTO certified.
- (d) The Authority shall, when approving maximum diversion times for aeroplanes with two turbine engines, ensure that the following are taken into account in providing the overall level of safety intended by the provision of Annex 8—
 - (1) Reliability of the propulsion system;
 - (2) Airworthiness certification for EDTO of the aeroplane type; and
 - (3) EDTO maintenance program.

12.077 REDUCED VERTICAL SEPARATION CERTIFICATION

- (a) No person may conduct RVSM operations unless the Authority has completed a certification process and issued an approval for the specific aircraft or fleet of aircraft.
- (b) In making this certification evaluation, the Authority shall take into account the route to be flown, the anticipated operating conditions and the suitability of the aircraft.
- (c) The Authority shall be satisfied that—
 - (1) The vertical navigation performance capability of the aeroplane satisfies the specified requirements including the altimetry standards prescribed in Appendix 1 to 12.077.
 - (2) The AOC holder has instituted appropriate procedures in respect of continued airworthiness (maintenance and repair) practices and programs; and
 - (3) The AOC holder has instituted appropriate flight crew procedures in the operations manual for operations in RVSM airspace.
- (d) The Authority shall ensure that, prior to authorising RVSM operations for a specific aeroplane or fleet of aeroplanes, there are adequate provisions for—
 - (1) Receiving the reports of height keeping performance issued by the monitoring agencies; and
 - (2) Taking immediate corrective action for individual aircraft, or aircraft type groups, identified in such reports as not complying with the height-keeping requirements for operation in airspace where RVSM is applied.

12.080 Dangerous Goods Certification

(a) No person may conduct operations involving transportation of dangerous goods by air prior to completing a certification process addressing the requirements of Schedule 18.

12.085 THROUGH 12.095 [RESERVED]

SUBPART D: SURVEILLANCE & REVALIDATION

12.100 CONTINUING VALIDATION OF THE CERTIFICATION BASIS REQUIRED

(a) The AOC holder shall be subject to a continuing system of surveillance administered by the Authority to validate the original certification basis.

12.105 Access for Inspection

- (a) To determine continued compliance with the applicable regulations, the AOC holder shall—
 - (1) Grant the Authority access to and co-operation with any of its organisations, facilities and aircraft;
 - (2) Ensure that the Authority is granted access to and co-operation with any organisation or facilities that it has contracted for services associated with commercial air transport operations and maintenance for services; and
 - (3) Grant the Authority free and uninterrupted access to the flight deck of the aircraft during flight operations.
- (b) The AOC holder shall provide to the Authority a forward observer's position on each of the AOC holder's aircraft from which the flight crew's actions and conversations may be easily observed.
- (c) The suitability of the seat location and the ability to monitor crew member actions, conversations and radio communications is determined by the Authority.
- (d) The forward observer's position (seat, oxygen mask and interphone system) shall be operational at all times. In the event that the seat is determined not to be operational by the Authority, the AOC holder will—
 - (1) Provide a seat in the cabin for the Authority, and
 - (2) Make the necessary repairs to the forward observer's position within three days.

12.110 CONDUCTING TESTS & INSPECTIONS

- (a) The Authority will conduct on-going validation of the AOC holder's continued eligibility to hold its AOC and associated approvals.
- (b) The AOC holder shall allow the Authority to conduct tests and inspections, at any time or place, to determine whether an AOC holder is complying with the applicable laws, regulations and AOC terms and conditions.
- (c) The AOC holder shall make available at its principal base of operations—
 - (1) All portions of its current Air Operator Certificate;
 - (2) All portions of its Operations and Maintenance Manuals; and
 - (3) A current listing that includes the location and individual(s) responsible for each record, document and report required to be kept by the AOC holder under the applicable aviation law, regulations or standards.
- (d) The Single Pilot AOC holder shall make its records available to the Authority upon request, either in at the offices of the Authority in Nassau or other location stipulated by the Authority.
- (e) Failure by any AOC holder to make available to the Authority upon request, all portions of the AOC, Operations and Maintenance Manuals and any required record, document or report is grounds for suspension of all or part of the AOC.

12.115 THROUGH 12.125 [RESERVED]

SUBPART E: AOC ADMINISTRATION

12.130 REQUIRED MANAGEMENT PERSONNEL

- (a) The AOC holder shall have an accountable manager, acceptable to the Authority, who has corporate authority for ensuring that all flight operations and maintenance activities can be financed and carried out to the highest degree of safety standards required by the Authority.
- (b) When conducting commercial air transport operations, the AOC holder shall have assigned senior management persons, acceptable to the Authority, who are responsible for management and supervision of the following areas—

- (1) Flight operations;
- (2) The maintenance system;
- (3) Crew training,
- (4) Ground operations; and
- (5) Safety management.
- (c) These senior management persons shall meet any expanded requirements prescribed for their position in Appendix 1 to 12.130
- (d) A Single Pilot Air Taxi operator is only required to have an accountable manager acceptable to the Authority.
- (e) The Authority may approve positions or numbers of positions, other than those listed, if the AOC holder is able to show that it can perform the operation with the highest degree of safety under the direction of fewer or different categories of management personnel due to the—
 - (1) The kind of operations involved;
 - (2) The number of aircraft used; and
 - (3) The area of operation.
- (f) The individuals who serve in the positions required or approved under this Section and anyone in a position to exercise control over operations conducted under the AOC must—
 - (1) Be qualified through training, experience, and expertise;
 - (2) Discharge their duties to meet applicable legal requirements and to maintain safe operations; and
 - (3) To the extent of their responsibilities, have a full understanding of the following materials with respect of the operator's operation—
 - (i) Aviation safety standards and safe operating practices;
 - (ii) These Regulations;
 - (iii) The operator's operations specifications;
 - (iv) All appropriate maintenance and airworthiness requirements of this Schedule;
 - (v) The manuals requirements of this Schedule.
- (g) Each operator must—
 - (1) State in the general policy provisions of the operations manual the duties, responsibilities and authority of personnel required by this Section;
 - (2) List in the operations manual the names and business addresses of the individuals assigned to those positions; and
 - (3) Notify the Authority within 10 days of any change in personnel or any vacancy in any position listed.

12.135 Base of Operations

- (a) The AOC holder that is not authorised to conduct maintenance under its AOC certificate shall maintain a principal base of operations
- (b) The AOC holder that is authorised to conduct maintenance under its AOC certificate shall maintain a principal base of operations and maintenance.
- (c) An AOC holder may establish a main operations base and a main maintenance base at the same location or at separate locations.
- (d) The AOC holder shall provide written notification of intent to the Authority at least 30 days before it proposes to establish or change the location of either base.
- (e) A Single Pilot Air Taxi operator is not required to have an operations or maintenance base, but must identify the location and person assigned to retain its required records, and provide free and interrupted access to those records.

12.140 FACILITIES

- (a) Each operator shall maintain operational and airworthiness support facilities at the main operating base, appropriate for the area and type of operation.
- (b) The AOC holder shall arrange appropriate ground handling facilities at each airport used to ensure the safe servicing and loading of its flights.
- (c) The Single Pilot or Basic Air Taxi operator is not required to maintain support facilities or personnel, but must be present at the aircraft when support activities are being provided.

12.145 Integrated Flight Safety Documents System

- (a) The AOC holder shall maintain a flight safety documents system that provides consistent policy and procedures to its personnel through an integrated manual system to ensure the highest degree of safety in the operations of the airline.
- (b) Each manual required by this Schedule must—
 - Include instructions and information necessary to allow the personnel concerned to perform their duties and responsibilities with a high degree of safety;
 - (2) Be in a form that is easy to revise and contains a system which allows personnel to determine the current revision status of each manual;
 - (3) Have a date of the last revision on each page concerned;
 - (4) Not be contrary to any applicable The Bahamas regulation and the AOC holder's operations specifications; and
 - (6) Include references to identify specific regulation sections that are quoted or paraphrased.
- (c) No person may cause the use of any policy and procedure for flight operations or airworthiness function prior to coordination with the Authority.
- (d) The AOC holder shall submit the proposed policy or procedure to the Authority at least 30 days prior to the date of intended implementation.

12.150 OPERATIONS SCHEDULES

(a) In establishing flight operations schedules, The AOC holder conducting scheduled operations shall allow enough time for the proper servicing of aircraft at intermediate stops, and shall consider the prevailing winds en route and cruising speed for the type of aircraft. This cruising speed may not be more than that resulting from the specified cruising output of the engines.

12.153 SAFETY MANAGEMENT SYSTEM

- (a) The AOC holder shall have a safety management system acceptable to the Authority which implements requirements and framework specified in Subpart I of Schedule 1.
- (b) The AOC holder's safety management system shall clearly define lines of safety accountability throughout the operator's organization, including a direct accountability for safety on the part of senior management.
- (c) The AOC holder's safety management system shall include accident prevention responsibilities that include—
 - (1) Administration of a methodology for reporting, both anonymous or identifiable, and correction of possible safety issues and providing feedback to the operations personnel.
 - (2) Evaluation of adverse trends or patterns within the industry and the AOC holder;
 - (3) Conduct of safety briefings; and
 - (4) Issuance of Operations Bulletins regarding safety and standardization matters.

- (d) The AOC holder shall establish and maintain a flight data analysis program as a part of its safety management system if it operates aeroplanes with a certificated takeoff mass in excess of 27,000 kg or helicopters in excess of 7000 kg and/or more than 9 passengers when fitted with a flight recorder.
 - (1) A flight data analysis program shall be non-punitive and contain adequate safeguards to protect the source(s) of the data
 - (2) An AOC holder may contract the operation of a flight analysis program to another party while retaining overall responsibility for the maintenance of such a program.
- (e) An AOC holder shall, as part of its safety management system—
 - (1) Establish a flight safety documents system, for the use and guidance of operational and maintenance personnel, as part of its safety management system.
 - (2) Assess the level of rescue and fire fighting service (RFFS) protection available at any aerodrome intended to be specified in the operational flight plan in order to ensure that an acceptable level of protection is available for the aeroplane intended to be used.

12.155 QUALITY ASSURANCE PROGRAM

- (a) The AOC holder shall establish a quality assurance program and designate technically qualified auditor(s) who will monitor compliance with, and adequacy of, procedures required to ensure safe operational practices and airworthy aircraft. Compliance monitoring shall include a feedback system to the accountable manager to ensure corrective action as necessary.
- (b) The AOC holder shall describe the quality assurance program in relevant documentation.
- (c) The AOC holder shall ensure that the quality assurance program that contains procedures designed to verify that all operations are being conducted in accordance with all applicable requirements, standards and procedures.
- (d) The quality assurance program, relevant documentation and quality assurance manager shall be acceptable to the Authority.
- (e) Notwithstanding (a) above, the Authority may accept the nomination of two quality assurance persons, one for operations and one for maintenance.
- (f) The Air Taxi AOC holder is not required to establish a quality assurance program, but must submit to inspections by authorised persons designated by the Authority.

12.159 GROUND HANDLING ARRANGEMENTS

- (a) The AOC holder shall have an organizational structure acceptable to the Authority which includes the responsibilities and authority for the management of all ground handling functions, including—
 - (1) Ramp operations;
 - (2) Passenger services;
 - (3) Baggage services;
 - (4) Cabin services;
 - (5) Weight and balance control;
 - (6) Ground support equipment; and
 - (7) Fuel services.
- (b) In addition to the aircraft type-specific manuals, AOC holder shall have an Aircraft Handling manual acceptable to the Authority which includes, for all ground handling operations—
 - (1) Handling processes, procedures and practices;
 - (2) Training program requirements; and
 - (3) Subcontracting policies.

- (c) The AOC holder shall have processes acceptable to the Authority for continuously ensuring the proper and adequate ground handling for their aircraft when all or part of the functions and tasks related to ground handling services have been contracted to a service provider.
- (d) The AOC holder shall provide to the Authority a current and acceptable list of the service providers and the functions they have been contracted to perform on behalf of the AOC holder sorted by airport location.

12.160 SECURITY PROGRAM

- (a) The AOC holder shall have a security program to ensure that—
 - (1) All appropriate personnel are familiar, and comply with, the relevant requirements of the national security programs of the State of the Operator.
 - (2) These employees are acquainted with preventive measures and techniques in relation to passengers, luggage, cargo, mail, equipment, stores and supplies intended for carriage on an aircraft so that they contributed to the prevention of acts of sabotage or other forms of unlawful interference.
 - (3) These personnel are able to take appropriate action to prevent acts of unlawful interference such as sabotage or unlawful seizure of aircraft and to minimise the consequences of such events should they occur.
 - (4) A report of unlawful inference with a crew member is made, without delay, to the designated local authority and the Authority in the State of the operator.
 - (5) That all aircraft carry a checklist of the procedures to be followed for that type aircraft in searching for concealed weapons, explosives, or other dangerous devices.
 - (6) This checklist shall be supported by guidance—
 - (i) On the course of action to be taken should a bomb or suspicious object be found, and
 - (ii) Information on the least-risk location specific to the aircraft; and
 - (iii) Where provided by the manufacturer, for the specialized means of attenuating and directing the blast at the least risk bomb location.
 - (7) If any weapons are removed from the passengers or accepted for such carriage, there shall be a procedure in the Operations Manual regarding the proper method to stow such weapons in a place so that they are inaccessible to any person during flight time.

12.165 THROUGH 12.185 [RESERVED]

SUBPART F: AOC HOLDER RECORDS

12.190 APPLICABILITY

- (a) This Subpart outlines the primary records requirements associated with AOC holders and the international standards. The records of this Subpart are not all-inclusive of the forms and records that are required by other applicable aviation regulations for the intended operations.
- (b) All records in this Subpart should conform to any content and retention requirement prescribed by the Authority and must be acceptable to the Authority prior to use.

12.195 RECORD COMPLETION REQUIREMENTS

- (a) The AOC holder shall ensure that all records required to be completed under this Subpart are completed—
 - (1) For qualification or airworthiness, prior to the use of the person, aircraft or component in commercial air transport operations.
 - (2) For all other records, as the necessary information is provided to the person designated to complete the record.

- (b) The AOC holder shall ensure that its procedures for providing information to the persons designated to complete a specific record are provided in a timely way so that the record is continuously up-dated and available for consideration for the planning and conduct of commercial air transport operations.
- (c) The person(s) designated to complete a specific record shall be given that designation in writing and provided training and written policy guidance for the completion of the document with respect to timing and accuracy.
- (d) Each person designated to complete and/or sign a record required under this Subpart shall make the required entries accurately and in a timely manner so that the record used for planning and conduct of commercial air transport reflects the true situation at the time of use.
- (e) Each record required for AOC holder operations and maintenance purposes shall be completed in ink or indelible pen, unless otherwise approved by the Authority.

12.200 RETENTION & MAINTENANCE OF RECORDS

- (a) The AOC holder shall retain the records that are required for the minimum times specified in this Schedule and summarized in Appendix 1 to 12.200.
- (b) The AOC holder shall maintain current records which detail the qualifications and training of all its employees, and contract employees, involved in the operational control, flight operations, ground operations and maintenance of the air operator.
- (c) The AOC holder shall maintain records for those employees performing crew member or operational control duties in sufficient detail to determine whether the employee meets the experience and qualification for duties in commercial air transport operations.
- (d) This record, its contents, layout and the procedures for its use shall be approved by the Authority prior to its use in commercial air transport.
- (e) This record shall be identifiable to the AOC holder and the specific individual.
- (f) This record shall be retained by the AOC holder in safe custody for at least six months after the individual no longer employed by the AOC holder.
- (g) The Authority will also consider approval of a computer-based method for keeping any portion of this information. Without this approval, any such computer records used by the AOC holder shall be secondary to the approved method in priority of updating and usage at the operational level.

12.205 Maintenance Personnel Qualification & Currency Records

(a) The AOC holder, which is authorised to conduct maintenance, shall have a record of the maintenance person's qualification and currency that includes confirmation that these persons are current and qualified as required by relevant requirements of the aviation regulations.

12.210 LOAD CONTROLLER QUALIFICATION & CURRENCY RECORDS

(a) The AOC holder shall have a record of the load controller's qualification and currency that includes confirmation that these persons are current and qualified as required by relevant requirements of the aviation regulations.

12.215 FLIGHT CREW QUALIFICATION & CURRENCY RECORDS

- (a) The AOC holder shall have a record of the flight crew member's qualification and currency that these persons are current and qualified as required by relevant requirements of the aviation regulations.
- (b) Each flight crew member shall be provided a current summary record showing their completion of initial and recurrent qualification requirements.

12.220 CABIN CREW QUALIFICATION & CURRENCY RECORDS

- (a) The AOC holder shall have a record of the cabin crew member's qualification and currency that includes confirmation that these persons are current and qualified as required by relevant requirements of the aviation regulations.
- (b) Each cabin crew member shall be provided a current summary record showing their completion of initial and recurrent qualification requirements.

12.225 CREW DUTY & FLIGHT TIME RECORDS

(a) The AOC holder shall have a record of the flight and cabin crew members' assigned and actual duty and flight time and minimum rest periods with respect to all Schedule 15 requirements for these crew members

12.227 Cosmic Radiation Dose Records

(a) The AOC holder shall maintain records which would allow the total cosmic radiation dose received by their crew members over the previous 12 calendar months to be determined.

12.230 OPERATIONAL CONTROL PERSONNEL QUALIFICATION RECORDS

(a) The AOC holder shall have a record of the qualification of its operational control personnel with respect to Schedule 14 and 16 requirements for these persons.

12.235 AIRCRAFT JOURNEY LOG

- (a) The AOC holder shall have an aircraft journey log that contains the record of all flights made by that aircraft
- (b) This log, its contents, layout and procedures for its use shall be approved by the Authority prior to its use in commercial air transport.
- (c) Each page shall be identifiable to the AOC holder, separately numbered with a unique number and shall be arranged chronologically in a bound document.
- (d) This uniquely numbered, bound document will be assigned to a specific aircraft operated by the AOC holder until all pages are used.
- (e) This document shall be retained by the AOC in safe custody for at least six months after the last date of the records contained in it.
- (f) If the AOC holder desires to use a different methodology, it must submit the forms and procedures to the Authority for technical evaluation and approval, prior to use of the different methodology in commercial air transport.

12.240 AIRCRAFT SERVICE & MAINTENANCE RECORDS

- (a) The AOC holder shall have an aircraft technical log that contains the record of all servicing of fuel and oil, defects, trend monitoring and maintenance tasks and tests on that aircraft during the course of its operations.
- (b) This log, its contents, layout and the procedures for its use shall be approved by the Authority prior to its use in commercial air transport.
- (c) Each page shall be identifiable to the AOC holder, separately numbered with a unique number and shall be arranged chronologically in a bound document.
- (d) Each numbered page shall be provided in triplicate; a white original page, a light pink, carbonless, detachable page and a light yellow, carbonless, detachable page.
- (e) This uniquely numbered, bound document will be assigned to a specific aircraft operated by the AOC holder until all pages are used.
- (f) This document shall be retained by the AOC holder in safe custody as long as the aircraft is operated, or for three months, whichever is longer.

(g) If the AOC holder desires to use a different methodology, it must submit the forms and procedures to the Authority for technical evaluation and approval, prior to use of the different methodology in commercial air transport.

12.241 FUEL & OIL RECORDS

- (a) An AOC holder shall maintain fuel records to substantiate that, for each flight, the related requirements for fuel supply and adequate servicing have been met.
- (b) If the AOC holder does not use the Aircraft Technical Log as the primarily record keeping method, the actual method to be used must be approved separately by the Authority.
- (c) An AOC holder shall maintain oil records to substantiate that, for each flight, is continuously ascertaining that trends for oil consumption are such that an aeroplane has sufficient oil to complete each flight.
- (d) Fuel and oil records shall be retained by the operator for a period of three calendar months.

12.242 DEFERRED DEFECTS SUMMARY

- (a) The AOC holder shall have on each aircraft, a log of the deferred defects for that aircraft that is attached to or aligned with the Aircraft Technical Log.
- (b) This log may be included in the printed Aircraft Technical Log or attached in some manner to the cover of that log and will include the information prescribed by the Authority.
- (c) This document shall be retained by the AOC holder in safe custody as long as the aircraft is operated.

12.245 AIRCRAFT INSPECTION & CONDITION SUMMARY RECORD

- (a) The AOC holder shall cause to be carried on each aircraft operated, a summary record of that aircraft's airframe, engine, propellers, components and equipment current maintenance and condition with respect to—
 - (1) Required inspections;
 - (2) Required replacement times; and
 - (3) Airworthiness Directive compliance.
- (b) This record will be in form and manner acceptable to the Authority.

12.250 LOAD & PERFORMANCE PLANNING RECORDS

- (a) The AOC holder shall have an aircraft-specific load manifest to summarize the mass and balance and performance calculations for each flight in commercial air transport.
- (b) This manifest, its contents, layout and the procedures for its use shall be approved by the Authority prior to its use in commercial air transport.
- (c) Each page shall be identifiable to the AOC holder, separately numbered with a unique number and shall be arranged chronologically in a bound document.
- (d) Each numbered page shall be provided in duplicate; a white original page and a light yellow, carbonless, detachable page.
- (e) This uniquely numbered, bound document will be assigned to a specific aircraft operated by the AOC holder until all pages are used.
- (f) This document, and the supporting passenger information and cargo waybills, shall be retained by the AOC holder in safe custody for at least three months
- (g) If the AOC holder desires to use a different methodology, it must submit the forms and procedures to the Authority for technical evaluation and approval, prior to use of the different methodology in commercial air transport.

12.255 OPERATIONAL FLIGHT PLANNING RECORDS

- (a) The AOC holder shall have an operational flight planning document to record the planned route information, minimum fuel calculations, applicable weather conditions and notams and alternate airport selections for each flight in commercial air transport.
- (b) This operational flight planning document, its contents, layout and the procedures for its use shall be approved by the Authority prior to its use in commercial air transport.
- (c) Each page shall be identifiable to the AOC holder, separately numbered with a unique number and shall be arranged chronologically in a bound document.
- (d) Each numbered page shall be provided in duplicate; a white original page and a light green, carbonless, detachable page.
- (e) This uniquely numbered, bound document will be assigned to a specific aircraft operated by the AOC holder until all pages are used.
- (f) This document, and the supporting documents, shall be retained by the AOC holder in safe custody for at least three months.
- (g) If the AOC holder desires to use a different methodology, it must submit the forms and procedures to the Authority for technical evaluation and approval, prior to use of the different methodology in commercial air transport.

12.260 AIRCRAFT-SPECIFIC EMERGENCY & SURVIVAL EQUIPMENT RECORDS

- (a) The AOC holder shall at all times have available for immediate communication to rescue co-ordination centres, lists containing information on the emergency and survival equipment carried on board any of their aircraft engaged in commercial air transport.
- (b) This information shall include, as applicable, the—
 - (1) Number, colour and type of life rafts and pyrotechnics,
 - (2) Details of emergency medical supplies,
 - (3) Water supplies and
 - (4) Type and frequencies of the emergency portable radio equipment...

12.265 FLIGHT DECK VOICE & FLIGHT DATA RECORDER RECORDS

- (a) The AOC holder which operates aircraft required to have the flight voice and data recorders installed shall—
 - (1) Conduct operational checks and evaluations of flight recorder recordings to ensure the continued serviceability of the recorders;
 - (2) Retain the most recent flight data recorder calibration, including the recording medium from which this calibration is derived; and
 - (3) Retain the flight data recorder correlation for one aircraft of any group of aircraft operated by the AOC holder—
 - (i) That are of the same type;
 - (ii) On which the model flight recorder and its installation are the same; and
 - (iii) On which there is no difference in type design with respect to the original installation of instruments associated with the recorder.
- (b) In the event that the aircraft becomes involved in an accident or occurrence requiring immediate notification of the Authority, the AOC holder shall remove and keep recorded information from the flight deck voice recorder and flight data recorder in safe custody pending their disposition as determined by the Authority.

12.270 THROUGH 12.290 [RESERVED]

SUBPART G: AIRCRAFT

12.295 APPLICABILITY

(a) This Subpart provides those certification requirements that apply to inclusion of aircraft type-specific fleets or individual aircraft in the AOC.

12.300 AUTHORIZED AIRCRAFT

- (a) No person may operate an aircraft in commercial air transport unless that aircraft has an appropriate current airworthiness certificate, is in an airworthy condition, and meets the applicable airworthiness requirements for these operations, including those related to identification and equipment.
- (b) No person may operate any specific type of aircraft in commercial air transport until it has completed satisfactory initial certification, which includes the issuance of an AOC amendment listing that type of aircraft.
- (c) No person may operate additional or replacement aircraft of a type for which it is currently authorised unless it can show that each aircraft has completed an evaluation process for inclusion in the AOC holder's fleet.

12.305 EMERGENCY EVACUATION DEMONSTRATION

- (a) No person may use an aircraft type and model in commercial air transport passenger-carrying operations unless it has first conducted, for the Authority, an actual full capacity emergency evacuation demonstration for the configuration in 90 seconds or less.
- (b) The full capacity actual demonstration may not be required, if the AOC holder provides a written petition for deviation with evidence that—
 - (1) A satisfactory full capacity emergency evacuation for the aircraft to be operated was demonstrated during the aircraft type certification or during the certification of another air operator; and
 - (2) There is an engineering analysis, which shows that an evacuation is still possible within the 90-second standard, if the AOC holder's aircraft configuration differs with regard to number of exits or exit type or number of cabin crew members or location of the individual cabin crew.
- (c) If a full capacity demonstration is not required, no person may use an aircraft type and model in commercial air transport passenger-carrying operations unless it has first demonstrated to the Authority that its available personnel, procedures and equipment could provide sufficient open exits for evacuation in 15 seconds or less.
- (d) This demonstration is not required for aircraft configured for 19 or less passengers unless the Authority determines that there is an operational need for this evaluation.

12.310 DITCHING DEMONSTRATION

(a) No person may use a land plane in overwater operations unless they have first demonstrated to the Authority that it has the ability and equipment to efficiently carry out their ditching procedures.

12.313 DRY LEASING OF AIRCRAFT

- (a) An AOC holder may be approved by the Authority to dry lease an aircraft for the purpose of commercial air transportation provided that the following conditions are met—
 - (1) The AOC holder provides the Authority with a copy of the dry lease agreement to be executed;
 - (2) The AOC holder has operational control of the aircraft during the period of the lease;
 - (3) Dispatch and/or flight watch functions are performed by the AOC holder;.
 - (4) The flight and cabin crew members are trained, qualified and scheduled by the AOC holder; and

- (5) The maintenance arrangements are acceptable to the Authority.
- (b) The dry lease agreement shall be explicit concerning the—
 - (1) Entity that has operational control, with the authority for initiating and teminating flights;
 - (2) Responsibility for crew training, qualification and scheduling;
 - (3) Maintenance and servicing of aircraft, including the Maintenance program that will used;
 - (4) Minimum Equipment List that will be used;

12.315 DRY LEASING OF FOREIGN REGISTERED AIRCRAFT

- (a) An AOC holder may be approved by the Authority to dry-lease a foreign-registered aircraft for commercial air transport in accordance with the requirements of this Section and 12.313.
- (b) To be eligible for dry lease the foreign registered aircraft shall—
 - (1) Have an appropriate airworthiness certificate issued, in accordance with ICAO Annex 8, by the country of registration and meets the registration and identification requirements of that country.
 - (2) Be of a type design which complies with all of the requirements that would be applicable to that aircraft were it registered in The Bahamas, including the requirements which shall be met for issuance of a Bahamas standard airworthiness certificate (including type design conformity, condition for safe operation, and the noise, fuel venting, and engine emission requirements).
 - (3) Be maintained according to an maintenance program approved by the State of Registry and acceptable to the Authority.
 - (4) Be operated by qualified crew members employed by the AOC holder.
- (c) No AOC holder may be approved to operate a foreign registered aircraft unless—
 - (1) The Authority has determined the extent of the State of Registry's arrangements for continuing airworthiness and find that these arrangements are adequate for the type of operation;
 - (2) The Authority will have free and uninterrupted access, both in The Bahamas and at any international location—
 - (i) To the aircraft on the ramp and during flight time,
 - (ii) The maintenance and operations facilities,
 - (iii) The maintenance and operations personnel,
 - (iv) The training facilities and simulators used
 - (v) The aircraft must be operated in accordance with the regulations applicable to Bahamian AOC holders, and
 - (vi) The maintenance arrangements must result in the aircraft always being in compliance with the State of Registry requirements and the maintenance requirements applicable to Bahamian AOC holders.
- (d) The Authority will consider, upon request, an continuing airworthiness agreement between the Authority and the State of Registry under Article 83 bis to the State of Registry if that State will agree to transfer the necessary powers so that the—
 - (1) Airworthiness regulations of The Bahamas applicable to AOC holders are in force, and
 - (2) Agreement acknowledges that the Authority shall have free and uninterrupted access to the aircraft at any place and any time.

See Appendix 1 to 12.185 for additional requirements for dry leasing of foreign-registered aircraft.

12.320 AIRCRAFT INTERCHANGE

(a) No person may interchange aircraft with another AOC holder without the approval of the Authority.

See Appendix 1 to 12.190 for requirements pertaining to aircraft interchange agreements approved by the Authority.

12.325 WET-LEASING

- (a) No person may conduct wet-lease operations on behalf of another air operator except in accordance with the applicable laws and regulations of the country in which the operation occurs and the restrictions imposed by the Authority.
- (b) No person may allow another entity or air operator to conduct wet-lease operations on its behalf unless—
 - (1) That air operator holds an AOC or its equivalent from a Contracting State that authorises those operations; and
 - (2) The AOC holder advises the Authority of such operations and provides a copy of the AOC under which the operation was conducted.
- (c) The AOC holder proposing to engage in a wet leasing arrangement shall provide the following information to the Authority—
 - (1) A copy of the wet lease to be executed;
 - (2) The names of the parties to the agreement and the duration of the agreement;
 - (3) The make, model, and series of each aircraft involved in the agreement;
 - (4) The kind of operation;
 - (5) The expiration date of the lease agreement;
 - (6) A statement specifying the party deemed to have operational control; and
 - (7) Any other item, condition, or limitation the Authority determines necessary.
- (d) The wet lease agreement shall be explicit concerning the—
 - (1) Entity that has operational control, with the authority for initiating and terminating flights;
 - (2) Responsibility for crew training, qualification and scheduling;
 - (3) Maintenance and servicing of aircraft, including the Maintenance program that will used;
 - (4) Minimum Equipment List that will be used;

See Appendix 1 to 12.195 for additional requirements when wet leasing aircraft.

12.330 THROUGH 12.345 [RESERVED]

SUBPART H: AOC FLIGHT OPERATIONS MANAGEMENT

12.350 APPLICABILITY

(a) This Subpart provides those certification requirements that apply to management of flight operations personnel and their functions.

12.355 OPERATIONS MANUAL

- (a) The AOC holder shall prepare and keep current for the operations personnel concerned, an Operations Manual acceptable to and approved by the Authority.
- (b) This manual shall be amended or revised as is necessary to ensure that the information contained therein is kept up-to-date.
- (c) The AOC holder shall issue the Operations Manual, or pertinent portions, together with all amendments and revisions to all personnel that are required to use it.
- (d) The Operations Manual shall contain the overall (general) company policies and procedures regarding the operations conducted by the AOC holder.
- (e) The AOC holder shall ensure that the contents of the Operations Manual includes at least those subjects designated by the Authority that are applicable to the AOC holder's operations, including any additional materials made mandatory by the Authority.

- (f) The AOC holder shall issue the Operations Manual, or pertinent portions, together with all amendments and revisions to all personnel that are required to use it.
- (g) The operations manual may be published in parts, as a single document, or as a series of volumes.
- (h) The AOC holder shall ensure that the contents of the Operations Manual includes at least those subjects designated by the Authority that are applicable to the AOC holder's operations, including any additional materials made mandatory by the Authority. Expanded requirements for the contents of the Operations Manual(s) are prescribed in Appendix 1 to 12.355.
- (i) The Single Pilot Air Taxi operator is not required to provide all contents of an Operations Manual, but must carry operations and maintenance information and completed forms prescribed by the Authority in the aircraft during commercial air transport flights.

12.360 MANDATORY MATERIAL

(a) Upon receipt of material the Authority prescribes as mandatory for inclusion in any portion of the Operations Manual, the AOC holder shall make the necessary amendments as soon as reasonably possible.

12.365 FATIGUE MANAGEMENT

- (a) The prescriptive requirements for the purpose of managing fatigue are provided in Schedule 15. These requirements are based on historical principles and knowledge to ensure that flight and cabin crew members are performing at an adequate level of alertness.
- (b) The operator must, for the purposes of managing its fatigue-related safety risks in its operation, have approved in its operations manual—
 - (1) Flight time, flight duty period, duty period and rest period limitations that are within the prescriptive fatigue management regulations detailed in Schedule 15; or
 - (2) A Fatigue Risk Management System (FRMS) in for all operations; or
 - (3) An FRMS in compliance with the requirements of paragraph (b)(1) for part of its operations and the requirements of paragraph (e) for the remainder of its operations.
- (c) Where the operator adopts prescriptive fatigue management regulations for part of all of its operations, the Authority may approve, in exceptional circumstances, variations to these regulations on the basis of a risk assessment provided by the operator. To be eligible for that approval, the proposed variations shall provide a level of safety equivalent to, or better than, that achieved through the prescriptive fatigue management regulations.
- (d) The Authority may approve an operator's FRMS to take the place of any or all of the prescriptive fatigue management regulations. To be eligible for that approval, a proposed FRMS shall provide a level of safety equivalent to, or better than, the prescriptive fatigue management regulations.
- (e) The operator's FRMS shall establish a process to ensure that an FRMS provides a level of safety equivalent to, or better than, the prescriptive fatigue management regulations. As part of this process, the Authority shall—
 - (1) Require that the operator establish maximum values for flight times and/or flight duty periods(s) and duty period(s), and minimum values for rest periods. These values shall be based upon scientific principles and knowledge, subject to safety assurance processes, and acceptable to the Authority;
 - (2) Mandate a decrease in maximum values and an increase in minimum values in the event that the operator's data indicates these values are too high or too low, respectively; and
 - (3) Approve any increase in maximum values or decrease in minimum values only after evaluating the operator's justification for such changes, based on accumulated FRMS experience and fatigue-related data.
- (f) To be eligible for approval by the Authority, the operator's FRMS to manage fatigue-related safety risks shall, as a minimum—

- (1) Incorporate scientific principles and knowledge within the FRMS;
- (2) Identify fatigue-related safety hazards and the resulting risks on an ongoing basis;
- (3) Ensure that remedial actions, necessary to effectively mitigate the risks associated with the hazards, are implemented promptly;
- (4) Provide for continuous monitoring and regular assessment of the mitigation of fatigue risks achieved by such actions; and
- (5) Provide for continuous improvement to the overall performance of the FRMS.
- (g) An FRMS approved by the Authority must be integrated with the operator's SMS.

12.370 Training Program

- (a) The AOC holder shall ensure that all operations personnel are properly instructed in their duties and responsibilities and the relationship of such duties to the operation as a whole.
- (b) The AOC holder shall establish and maintain a ground and flight training program, approved by the Authority, which ensures that all crew members and dispatchers are adequately trained to perform their assigned duties
- (c) The AOC holder shall have a training program manual approved by the Authority containing the general training, checking, and record keeping policies.
- (d) The AOC holder shall have approval of the Authority prior to using a training curriculum for the purpose of qualifying a crew member, or person performing operational control functions, for duties in commercial air transport, including—
 - (1) The types of aircraft on which the crew members serve;
 - (2) The ground and flight training facilities
 - (3) The qualification of the instructors; and
 - (4) Knowledge and skills of human performance.
- (e) The AOC holder shall submit to the Authority any revision to an approved training program, and shall receive written approval from the Authority before that revision can be used.
- (f) The Air Taxi AOC holder is required to conform to the training program approved by the Authority and receive the proficiency and route checks from authorised persons designated by the Authority

12.375 AIRCRAFT OPERATING MANUAL

- (a) The AOC holder or applicant shall submit proposed aircraft operating manuals for each type and variant of aircraft operated, containing the normal, abnormal and emergency procedures relating to the operation of the aircraft for approval by the Authority.
- (b) Each Aircraft Operating Manual shall be based upon the aircraft manufacturer's data for the specific aircraft type and variant operated by the AOC holder and shall include specific operating parameters, details of the aircraft systems, and of the check lists to be used applicable to the operations of the AOC that are approved by the Authority.
- (c) The design of the manual shall observe human factors principles.
- (d) The Aircraft Operating Manual shall be issued to the flight crew members and persons assigned operational control functions to each aircraft operated by the AOC.
- (e) The Air Taxi AOC holder may use a current copy of the manufacturers pilot's operating handbook acceptable to the Authority that must be carried on the aircraft.

12.377 APPROVED FLIGHT MANUAL

(a) The AOC holder shall update the aircraft's AFM or RFM as required by the State of Registry.

(b) The AOC holder shall update their Aircraft Operating Manual (AOM) when any AFM or RFM revision affects information also contained in the AOM.

12.380 STANDARD OPERATING PROCEDURES

- (a) The AOC holder shall establish, and keep current, standard operating procedures (SOPs) appropriate to the type and variant of aircraft provide guidance to flight operational personnel for the safe operation of the aircraft.
- (b) The AOC holder shall establish, and keep current, as an integral part of its SOPs—
 - (1) Aircraft-specific expanded checklists;
 - (2) Aircraft-specific condensed checklists
 - (3) Aircraft-specific operational profiles for manuevers;
 - (4) Standard crew briefings; and
 - (5) Standard call-outs and responses.
- (c) The AOC holder shall not allow the use of SOPs and checklists described in paragraph (b) of this section unless these documents have been approved by the Authority.
- (d) The AOC holder shall ensure that approved SOPs and checklist procedures include each item necessary for flight crew members to check for safety before starting engines, taking off, or landing, and for engine and systems abnormalities and emergencies.
- (e) The AOC holder shall ensure that the SOPs and checklist procedures are designed so that a flight crew member will not need to rely upon their memory for items to be checked.
- (f) The design and utilization of the SOPs and checklists shall observe relevant human factors principles.
- (g) The AOC holder shall ensure that its flight crews complete training for the use of the SOPs and checklists, including—
 - (1) Initial aircraft-specific training;
 - (2) Recurrent aircraft-specific training; and
 - (3) Aircraft specific differences training for variants of aircraft types.
- (h) The AOC holder shall ensure that the SOPs and checklists are readily usable in the cockpit of each aircraft in sufficient quantity for ground and flight operations
- (i) The AOC holder shall require the flight crew shall be required to comply with the SOPs and checklists provided in accordance with paragraph (b) of this section when operating the aircraft.
- (j) The AOC holder shall establish and maintain a comprehensive flight crew standardization program to ensure continuous conformance with the SOPs and checklists.

12.385 MINIMUM EQUIPMENT LIST & CONFIGURATION DEVIATION LIST

- (a) The AOC holder shall provide for the use of the flight crew members, maintenance personnel and persons assigned operational control function during the performance of their duties, an MEL approved by the Authority.
- (b) The MEL shall be specific to the aircraft type and variant which contains the circumstances, limitations and procedures for release or continuance of flight of the aircraft with inoperative components, equipment or instruments.
- (k) The AOC holder shall conform to the expanded requirements for MEL development prescribed in Appendix 1 to 12.385.
- (I) Where the State of Registry is not The Bahamas, the Authority shall ensure that the MEL does not affect the aeroplane's compliance with airworthiness requirements applicable in the State of Registry
- (m) Each AOC holder may provide for the use of flight crew, maintenance personnel and persons assigned operational control functions during the performance of their duties a Configuration Deviation List (CDL)

specific to the aircraft type if one is provided and approved by the State of Design. An AOC Holder operations manual shall contain those procedures acceptable to the Authority for operations in accordance with the CDL requirements.

12.390 Performance Planning Manual

- (a) The AOC holder shall issue operating instructions and provide information on aeroplane climb performance with all engines operating and the loss of one engine to enable the PIC to determine the minimum runway length and climb gradient that can be achieved during the departure phase for the existing take-off conditions and intended takeoff techniques.
- (b) The AOC holder shall provide for the use of the flight crew members and persons assigned operational control functions during the performance of their duties, a performance planning manual acceptable to the Authority.
- (c) The performance planning manual shall be specific to aircraft type and variant which contains adequate performance information to accurately calculate the performance in all normal, abnormal and emergency phases of flight operation.
- (d) The Air Taxi AOC holder may use the performance data provided in the current manufacturer's pilot operating handbook.

12.395 Performance Data Control System

- (a) The AOC holder shall have a system approved by the Authority for obtaining, maintaining and distributing to appropriate personnel current performance data for each aircraft, route and airport that it uses.
- (b) The system approved by the Authority shall provide current obstacle data, and take into account the charting accuracy of such obstacles, for departure and arrival performance calculations.
- (c) The Air Taxi AOC holder is not required to have this system, but must make all calculations assuming there is a 50 feet obstacle at the end of the runway both departing and arriving.

12.400 AIRCRAFT HANDLING & LOADING MANUAL

- (a) The AOC holder shall provide for the use of the flight crew members, ground handling personnel and persons assigned operational control functions during the performance of their duties, an aircraft handling and loading manual acceptable to the Authority.
- (b) This manual shall be specific to the aircraft type and variant which contains the procedures and limitations for servicing and loading of the aircraft.
- (c) The Air Taxi AOC holder is not required to provide this manual.

12.405 Mass & Balance Data Control System

(a) The AOC holder shall have a system approved by the Authority for obtaining, maintaining and distributing to appropriate personnel current information regarding the mass and balance of each aircraft operated.

12.410 CABIN CREW MEMBER MANUAL

- (a) The AOC holder shall issue to the cabin crew members and provide to passenger agents during the performance of their duties, a cabin crew member manual acceptable to the Authority.
- (b) The cabin crew member manual shall contain those operational policies and procedures applicable to cabin crew members and the carriage of passengers.
- (c) The AOC holder shall issue to the cabin crew members, a manual specific to the aircraft type and variant which contains the details of their normal, abnormal and emergency procedures and the location and operation of emergency equipment. This manual may be combined into the cabin crew manual for use by the cabin crew members.

(d) The Air Taxi AOC holder is not required to provide this manual.

12.415 Passenger Briefing Cards

- (a) The AOC holder shall carry on each passenger carrying aircraft, in convenient locations for the use of each passenger, printed cards supplementing the oral briefing and containing—
 - (1) Diagrams and methods of operating the emergency exits;
 - (2) Other instructions necessary for use of the emergency equipment, and
 - (3) Information regarding the restrictions and requirements associated with sitting in an exit seat row.
- (b) The AOC holder shall ensure that each card contains information that is pertinent only to the type and variant of aircraft used for that flight.
- (c) The AOC holder shall conform to the expanded requirements for the specific information to be included on passenger information cards prescribed in Appendix 1 to 12.415.

12.420 Aeronautical Data Information System

- (a) The AOC holder shall have a system approved by the Authority for obtaining, maintaining and distributing to appropriate flight crew and operational personnel, current aeronautical information for each route and aerodrome that it uses.
- (b) The aeronautical data information system shall be capable of the provision of aeronautical information essential for the safety, regularity and efficiency of air navigation to the flight crew and operational personnel at any aerodrome authorized in the AOC and corresponding operations specifications.
- (c) The aeronautical data information system shall include adequate procedures for preparation and dissemination to the flight crew and appropriate operations personnel, information contained in the—
 - (1) Aeronautical Information Publication (AIP);
 - (2) Aeronautical Information Regulation and Control (AIRAC);
 - (3) Aeronautical Information Circular (AIC)
 - (4) Current NOTAMs; and
 - (5) Other information sources prescribed by the Authority.
- (d) The AOC holder shall conform to the expanded requirements for the specific information that must be included in the aeronautical data control system prescribed in Appendix 1 to 12.420.
- (e) The Air Taxi AOC holder must comply with the requirements of Schedule 10 with regard to aeronautical data.

12.425 ROUTE GUIDE

- (a) The AOC holder shall provide for the use of the flight crew members and persons assigned operational control functions during the performance of their duties, a route guide and aeronautical charts approved by the Authority.
- (b) The route guide and aeronautical charts shall be current and appropriate for the proposed types and areas of operations to be conducted by the AOC holder.

12.427 ELECTRONIC NAVIGATION DATA MANAGEMENT

- (a) An operator shall not employ electronic navigation data products that have been processed for application in the air and on the ground unless the—
 - (1) Authority has approved the operator's procedures for ensuring that the process applied and the products delivered have met acceptable standards of integrity and that the
 - (2) Products are compatible with the intended function of the equipment that will use them.
- (b) The operator shall implement procedures to ensure proper monitoring of the process and products.

(c) An operator shall implement procedures that ensure the timely distribution and insertion of current and unaltered electronic navigation data to all aircraft that require it.

12.430 WEATHER REPORTING SOURCES

- (a) The AOC holder shall use sources approved the Authority as prescribed in Appendix 1 of 12.430 for the weather reports and forecasts used for decisions regarding flight preparation, routing and terminal operations.
- (b) For passenger carrying operations on a published schedule, the AOC holder shall have an approved system for obtaining forecasts and reports of adverse weather phenomena that may affect safety of flight on each route to be flown and airport to be used.

12.435 DEICING & ANTI-ICING PROGRAM

- (a) The AOC holder planning to operate an aircraft in conditions where frost, ice, or snow may reasonably be expected to adhere to the aircraft shall—
 - (1) Use only aircraft adequately equipped for such conditions;
 - (2) Ensure flight crew is adequately trained for such conditions; and
 - (3) Have an approved ground deicing and anti-icing program.
- (b) The AOC holder shall conform to the expanded requirements for the approval of de-icing program that are prescribed in Appendix 1 to 12.435.

12.440 FLIGHT SUPERVISION & MONITORING SYSTEM

- (a) For operations of turbojet aircraft with a gross weight of more than 5700 kg. on a published schedule, The AOC holder shall have an adequate system approved by the Authority for proper supervision of the progress of the scheduled flights.
- (b) The dispatch and monitoring system shall have enough dispatch centres, adequate for the operations to be conducted, located at points necessary to ensure adequate flight preparation, dispatch and in-flight contact with the scheduled flight operations.
- (c) For scheduled operations, the AOC holder shall provide enough qualified personnel at each dispatch centre to ensure proper operational control of each flight.

12.445 FLIGHT FOLLOWING OR FLIGHT LOCATING SYSTEMS

- (a) For charter flight operations, The AOC holder shall have a system for providing flight preparation documents and determining the departure and arrival times of its flights at all airports approved by the Authority.
- (b) The system described in paragraph (a) shall have a means of communication by private or available public facilities to monitor the departure and arrival at all airports, including flight diversions.
- (c) The Single Pilot and Basic Air Taxi operator is not required to have a flight following system for each flight in which an ATC flight plan is filed and remains active until arrival at destination.

12.447 FUEL MANAGEMENT PROGRAM

- (a) An operator shall establish a fuel management program including policies and procedures, approved by the Authority to ensure that in-flight fuel checks and fuel management are performed.
- (b) Operators should determine one final reserve fuel value for each airplane type and variant in their fleet rounded up to an easily recalled figure.
- (c) Air taxi operators authorized for operations only within the Bahamas are not subject to the requirement of paragraph (b)

12.449 OPERATIONAL VARIATIONS BASED ON SAFETY RISK ASSESSMENT

- (a) Alternate airport selection. Notwithstanding the requirements of Schedule 10 regarding selection of alternate airports; the Authority may, based on the results of a specific safety risk assessment conducted by the operator which demonstrates how an equivalent level of safety will be maintained, approve operational variations to alternate airport selection criteria. The specific safety risk assessment shall include at least the—
 - (1) Capabilities of the operator;
 - (2) Overall capability of the airplane and its systems;
 - (3) Available airport technologies, capabilities and infrastructure;
 - (4) Quality and reliability of meteorological information;
 - (5) Identified hazards and safety risks associated with each alternate airport variation; and
 - (6) Specific mitigation measures.
- (b) Minimum fuel requirements. Notwithstanding the requirements of Schedule 10 regarding minimum fuel for a flight; the Authority may, based on the results of a specific safety risk assessment conducted by the operator which demonstrates how an equivalent level of safety will be maintained, approve variations to the pre-flight fuel calculation of taxi fuel, trip fuel, contingency fuel, destination alternate fuel, and additional fuel. The specific safety risk assessment shall include at least the—
 - (1) Flight fuel calculations;
 - (2) Capabilities of the operator to include—
 - (i) A data-driven method that includes a fuel consumption monitoring program; and/or
 - (ii) The advanced use of alternate airports; and
 - (iii) Specific mitigation measures.
- (c) **EDTO diversion requirements**. Notwithstanding the requirements of Schedule 10 regarding maximum diversion times; the Authority may, based on the results of a specific safety risk assessment conducted by the operator which demonstrates how an equivalent level of safety will be maintained, approve operations beyond the time limits of the most time-limited system. The specific safety risk assessment shall include at least the—
 - (1) Capabilities of the operator;
 - (2) Overall reliability of the airplane;
 - (3) Reliability of each time limited system;
 - (4) Relevant information from the airplane manufacturer; and
 - (5) Specific mitigation measures.

12.450 COMMUNICATIONS FACILITIES

- (a) The AOC holder's flights shall be able to have two-way radio communications with all ATC facilities along the routes and alternate routes to be used.
- (b) For passenger carrying operations on a published schedule, the AOC holder shall be able to have rapid and reliable radio communications with all flights over the AOC holder's entire route structure under normal operating conditions.
- (c) Any operations along routes and into airports without rapid and reliable radio communications shall be approved by the Authority prior to commercial air transport operations in this areas.

12.455 ROUTES & AREAS OF OPERATION

- (a) An AOC holder may conduct operations only along such routes and within such areas for which—
 - (1) Ground facilities and services, including meteorological services, are provided which are adequate for the planned operation;

- (2) The performance of the aircraft intended to be used is adequate to comply with minimum flight altitude requirements;
- (3) The equipment of the aircraft intended to be used meets the minimum requirements for the planned operation;
- (4) Appropriate and current maps and charts are available;
- (5) If two-engine aircraft are used, adequate airports are available with the time/distance limitations; and
- (6) If single-engine aircraft are used, surfaces are available which permit a safe forced landing to be executed.
- (b) No person may conduct commercial air transport operations on any route or area of operation unless those operations are in accordance with any restrictions imposed by the Authority.

12.460 NAVIGATIONAL ACCURACY

- (a) The AOC holder shall have, for each proposed route or area, that the navigational systems and facilities it uses capable of navigating the aircraft—
 - (1) Within the degree of accuracy required for ATC; and
 - (2) To the airports in the operational flight plan within the degree of accuracy necessary for the operation involved.
- (b) In situations without adequate navigation systems reference, the Authority may authorise day VFR operations that can be conducted safely by pilotage because of the characteristics of the terrain.
- (c) Except for those navigational aids required for routes to alternate airports, the Authority will list in the AOC holder's operations specifications non-visual ground aids required for approval of routes outside of controlled airspace.
- (d) Non-visual ground aids are not required for night VFR operations on routes that the certificate holder shows have reliably lighted landmarks adequate for safe operation.
- (e) Operations on route segments where the use of celestial or other specialised means of navigation shall be approved by the Authority.

12.465 MINIMUM SAFE ALTITUDES

- (a) The AOC holder shall specify the method by which it intends to determine minimum flight altitudes for operations conducted over routes for which minimum flight altitudes have not been established by the responsible State.
- (b) The Authority will approve such method only after careful consideration of the probable effects of the following factors on the safety of the operation in question—
 - (1) The accuracy and reliability with which the position of the aircraft can be determined;
 - (2) The inaccuracies in the indications of the altimeters used;
 - (3) The characteristics of the terrain (e.g. sudden changes in elevation);
 - (4) The probability of encountering unfavourable meteorological conditions (e.g. severe turbulence and descending air currents);
 - (5) Possible in accuracies in the aeronautical charts;
 - (6) Airspace restrictions; and
 - (7) ICAO Annex 2
 - (8) Any rules of the air applicable to the country being overflown.

12.470 AERODROME OPERATING MINIMA

(a) The AOC holder shall establish the aerodrome operating minima for each aerodrome to be used for commercial air transport operations involving takeoff, approach to landing and landing in accordance with a method of determination approved by the Authority.

- (n) Such minima shall not be lower than any that may be established for such aerodromes by the State in which the aerodrome is located, except when specifically approved by that State.
- (b) The method of determination shall take full account of the—
 - (1) Type, performance and handling characteristics of the aircraft;
 - (2) Composition of the flight crew, their competence and experience;
 - (3) Dimensions and characteristics of the runways which may be selected for use;
 - (4) Adequacy and performance of the available visual and non-visual ground aids
 - (5) Equipment available on the aircraft for the purpose of navigation and/or control of the flight path during the approach to landing and the missed approach;
 - (6) Obstacles in the approach and missed approach areas and the obstacle clearance altitude/height for the instrument approach procedures;
 - (7) Means used to determine and report meteorological conditions; and
 - (8) Obstacles in the climb-out areas and necessary clearance margins.

12.475 THROUGH 12.520 [RESERVED]

SUBPART I: AOC MAINTENANCE REQUIREMENTS

12.525 APPLICABILITY

(a) This Subpart provides those certification and maintenance requirements that apply to an AOC holder's application of maintenance control.

12.530 Maintenance Responsibility

- (a) The AOC holder shall ensure that, in accordance with the procedures acceptable to the Authority and, if applicable the State of Registry—
 - (1) Each aircraft it is authorized to operate is maintained in an airworthy condition;
 - (2) The operational and emergency equipment necessary for an intended flight is serviceable; and
 - (3) The Certificate of Airworthiness of each aircraft remains valid.
- (b) The AOC holder shall ensure the airworthiness of the aircraft and the serviceability of both operational and emergency equipment by—
 - (1) Assuring the accomplishment of preflight inspections:
 - (2) Assuring the correction of any defect and/or damage affecting safe operation of an aircraft to an approved standard, taking into account the MEL and CDL if available for the aircraft type;
 - (3) Assuring that the operational and emergency equipment necessary for the intended flight is serviceable;
 - (4) Assuring the accomplishment of all maintenance in accordance with the approved operator's aircraft maintenance program;
 - (5) The analysis of the effectiveness of the AOC holder's approved aircraft maintenance program;
 - (6) Assuring the accomplishment of any operational directive, airworthiness directive and any other continued airworthiness requirement made mandatory by the Authority; and
 - (7) Assuring the accomplishment of modifications in accordance with an approved standard and, for non-mandatory modifications, the establishment of an embodiment policy.
- (c) The AOC holder shall ensure that the Certificate of Airworthiness for each aircraft operated remains valid in respect to—
 - (1) The requirements in paragraphs (a) and (b);
 - (2) The expiration date of the Certificate; and
 - (3) Any other maintenance condition specified in the Certificate.

- (d) The AOC holder shall ensure that the requirements specified in paragraph (a) are performed in accordance with procedures approved by or acceptable to the Authority.
- (e) The AOC holder shall ensure that the maintenance, preventive maintenance, and modification of its aircraft/ aeronautical products are performed in accordance with its maintenance control manual and/or current instructions for continued airworthiness, and applicable aviation regulations.
- (f) The AOC holder may make an arrangement with another person or entity for the performance of any maintenance, preventive maintenance, or modifications; but shall remain responsible of all work performed under such arrangement.

12.535 Approval & Acceptance of AOC Maintenance Systems & Program

- (a) An AOC holder shall not operate an aircraft, except for pre-flight inspections, unless it is maintained and released to service by an AMO or equivalent system of maintenance that is approved by the State of Registry and is acceptable to the Authority.
- (b) For aircraft not registered in The Bahamas, an system of maintenance will be approved by the State of Registry of the aircraft, and such approval must be acceptable to the Authority.
- (c) When the Authority or the State of Registry accepts an equivalent system of maintenance, the persons designated to sign a release to service shall be licensed in accordance with Schedule 7 of these aviation regulations.
- (d) Aircraft that are type certificated for a passenger seating configuration, excluding any pilot seat, of nine seats or less, shall be—
 - (1) Inspected and maintained in accordance with the provisions of Schedule 5 of these aviation regulations;
 - (2) In accordance with the manufacturer's maintenance program approved by the Authority for each aircraft engine, propeller, propeller governor, rotor and each item of emergency equipment.
- (e) For the purpose of this Section, a manufacturer's maintenance program is one which is contained in the maintenance manual or maintenance instructions set forth by the manufacturer, as required by the regulations for the aircraft, aircraft engine, propeller, rotor or item of emergency equipment.

12.540 Maintenance Control Manual

- (a) The AOC holder shall provide to the Authority, and to the State of Registry of the aircraft, if different from the Authority, an AOC holder's maintenance control manual and subsequent amendments, for the use and guidance of maintenance and operational personnel concerned, containing details of the organisation's structure including—
 - (1) The accountable manager and designated person(s) responsible for the maintenance system.
 - (2) Procedures to be followed to satisfy the maintenance responsibility of this Subpart, except where the AOC holder is an AMO, and also performs the quality system functions. Such procedures may be included in the AMO procedures manual.
 - (3) Procedures for the reporting of failures, malfunctions, and defects in accordance with Schedule 5, to the Authority, State of Registry and the State of Design within 72 hours of discovery; in addition, items that warrant immediate notification to the Authority by telephone/telex/fax, with a written follow-on report as soon as possible but no later than within 72 hours of discovery, are—
 - (i) Primary structural failure,
 - (ii) Control system failure,
 - (iii) Fire in the aircraft,
 - (iv) Engine structure failure, or
 - (v) Any other condition considered an imminent hazard to safety.

- (b) The AOC holder shall ensure that the minimum contents of the Maintenance Control Manual conform to the expanded requirements prescribed in Appendix 1 to 12.540.
- (c) The design of the manual shall observe Human Factors principles.
- (d) The AOC holder shall <u>provide</u> the Authority, and the State of Registry, if not The Bahamas, with a copy of the operator's maintenance control manual, together with all amendments and/or revisions to it prior to its use by the AOC holder's personnel.
- (e) This manual shall be amended or revised as is necessary to ensure that the information contained therein is kept up-to-date.
- (f) The AOC holder shall furnish this Manual, or pertinent portions, together with all amendments and revisions to all personnel and organizations that are required to use it.
- (g) No person may provide for use of its personnel in commercial air transport any Maintenance Control Manual or portion of this manual which has not been reviewed and approved for the AOC holder by the Authority.

12.542 MANDATORY MATERIAL

- (a) The AOC holder shall incorporate mandatory information as necessary amendments to the Maintenance Control Manual as required by the Authority or the State of Registry, if not The Bahamas, as soon as reasonably possible after receipt and submit any amendments to their maintenance manuals for approval.
- (b) The AOC holder shall provide timely notification to the Authority of the receipt of mandatory information from the State of Registry or the manufacturer and provide a copy of that documentation.

12.545 MAINTENANCE MANAGEMENT

- (a) The AOC holder, approved as an AMO, may accomplish the maintenance required by Section 12.530.
- (b) If the AOC holder is not an AMO, the AOC holder shall ensure the accomplishment of the maintenance required by Section 12.530 by using
 - (1) An equivalent system of maintenance approved or accepted by the Authority; or
 - (2) Through an arrangement with an AMO with a written maintenance contract agreed between the AOC holder and the contracting AMO detailing the required maintenance functions and defining the support of the quality functions approved or accepted by the Authority.
- (c) The AOC holder shall employ a person or group of persons, acceptable to the Authority, to ensure that all maintenance is carried out to an approved standard such that the maintenance requirements of 12.530 and requirements of the AOC holder's maintenance control manual are satisfied, and to ensure the functioning of the quality system.
- (d) The AOC holder shall provide suitable office accommodation at appropriate locations for the personnel specified in paragraph (c).
- (e) The Single Pilot and Basic Air Taxi operator are not required to employ maintenance personnel, but must contract to those personnel and facilities acceptable to the Authority.

12.550 Maintenance Quality Assurance Program

- (a) For maintenance purposes, the AOC holder's quality assurance program shall include at least the following functions—
 - (1) Monitoring the activities that are being performed in accordance with the accepted procedures;
 - (2) Ensure that all contracted maintenance is carried out in accordance with the contract, if any;
 - (3) Monitoring the continued compliance with the maintenance requirements; and
 - (4) Monitoring compliance with, and adequacy of, procedures required ensuring safe maintenance practices, airworthy aircraft and aeronautical products.

- (b) The compliance monitoring must include a feedback system to the accountable manager to ensure corrective action as necessary.
- (c) Where the AOC holder is also an AMO, the AOC holder's quality assurance program may be combined with the requirements of an AMO and submitted for approval and acceptance to the Authority, and State of Registry for aircraft not registered in The Bahamas.
- (d) The Single Pilot and Basic Air Taxi operators are not required to have a maintenance quality assurance program, but must submit to quality inspections by persons authorized by the Authority.

12.555 AIRCRAFT TECHNICAL LOG ENTRIES: AOC HOLDERS

- (a) Each person who takes action in the case of a reported or observed failure or malfunction of an aircraft/ aeronautical product, that is critical to the safety of flight shall make, or have made, a record of that action in the maintenance section of the aircraft technical log.
- (b) The AOC holder shall have a procedure for keeping adequate copies of required records to be carried aboard, in a place readily accessible to each flight crew member and shall put that procedure in the AOC holder's operations manual.

12.560 Maintenance Records

- (a) The AOC holder shall ensure that a system has been established to keep, in a form acceptable to the Authority, the following records—
 - (1) The total time in service (hours, calendar time and cycles, as appropriate) of the aircraft and all life-limited components;
 - (2) The current status of compliance with all mandatory continuing airworthiness information;
 - (3) Appropriate details of modifications and repairs to the aircraft and its major components;
 - (4) The time in service (hours, calendar time and cycles, as appropriate) since last overhaul of the aircraft or its components subject to mandatory overhaul life;
 - (5) The current aircraft status of compliance with the maintenance program; and
 - (6) The detailed maintenance records to show that all requirements for signing of a maintenance release have been met.
- (b) The AOC holder shall ensure that items in (a)(1-5) shall be kept for a minimum of 90 days after the unit to which they refer has been permanently withdrawn from service, and the records in (a)(6) shall be kept for a minimum of 1 year after the signing of the maintenance release.
- (c) The AOC holder shall ensure that in the event of temporary change of operator, the records specified in paragraph (a) shall be made available to the new operator.
- (d) The AOC holder shall ensure that when an aircraft is permanently transferred from one operator to another operator, the records specified in paragraph (a) are also transferred.
- (e) The aircraft technical log and any subsequent amendment shall be approved by the Authority.

12.565 Release to Service or Maintenance Section Records of the Technical Log

- (a) An AOC holder shall not operate an aircraft unless it is maintained and released to service by an organisation approved in accordance with Schedule 6, or under an equivalent system, either of which shall be acceptable to the State of Registry.
- (b) An AOC holder using an equivalent system shall not operate an aircraft after release under paragraph (a) unless a release to service is prepared or caused to be prepared by an appropriately licensed and rated individual in accordance with these Schedules, as appropriate. The maintenance release shall be made in accordance with the AOC maintenance control manual procedures.

- (c) An AOC holder using an AMO shall not operate an aircraft after release to service under paragraph (a) unless an appropriate entry is made in accordance with the AOC maintenance control manual procedures acceptable to the Authority.
- (d) The AOC holder shall give a copy of the release to service for the aircraft to the PIC, or ensure that an entry noting the release is made in the maintenance section of the aircraft technical log.

12.570 MODIFICATION & REPAIRS

- (a) All modifications and repairs shall comply with airworthiness requirements acceptable to the State of Registry. Procedures shall be established to ensure that the substantiating data supporting compliance with the airworthiness requirements are retained. However, in the case of a major repair or major modification, the work must have been done in accordance with technical data approved by the Authority.
- (b) An AOC holder which is authorised to perform maintenance, preventive maintenance, and modifications of any aircraft, airframe, aircraft engine, propeller, appliance, component, or part thereof, in accordance with the approved AOC operations specifications that wishes to approve for return to service major repairs or major modifications to an aircraft registered in The Bahamas shall use a current and valid licensed AMT with an airframe and powerplant rating and shall be qualified in accordance with Schedule 5.
- (c) The AOC holder shall, promptly upon its completion, prepare a report of each major modification or major repair of an airframe, aircraft engine, propeller, or appliance of an aircraft operated by it.
- (d) The AOC holder shall submit a copy of each report of a major modification to the Authority, and shall keep a copy of each report of a major repair available for inspection.

12.575 AIRCRAFT MAINTENANCE PROGRAM

- (a) The AOC holder shall provide, for the use and guidance of maintenance and operational personnel concerned, a maintenance program approved by the State of Registry containing the information prescribed by the Authority.
- (b) The maintenance program shall be based on maintenance program information made available by the State of Design or by the organisation responsible for the type design, and any additional applicable experience.
- (c) The AOC holder's aircraft maintenance program and any subsequent amendment shall be submitted to the State of Registry for approval prior to use. Acceptance by the Authority will be conditioned upon prior approval by the State of Registry, or where appropriate, upon the AOC holder complying with recommendations provided by the State of Registry.
- (d) Copies of the maintenance program and all amendments shall be furnished to the personnel and organizations who are to perform work on the AOC holder's aircraft.
- (e) Copies of all amendments to the maintenance program shall be furnished promptly to all organizations or persons to whom the maintenance program has been issued.
- (f) No person may provide for use of its personnel in commercial air transport a Maintenance Program or portion thereof which has not been reviewed and approved for the AOC holder by the Authority.
- (g) The maintenance program should be based on maintenance program information made available by the State of Design or by the organization responsible for the type design, and any additional applicable experience.
- (h) The design and application of the maintenance program shall observe Human Factors principles.
- (i) The Authority will require an operator to include a reliability program when the Authority determines that such a reliability program is necessary. When such a determination is made by the Authority the AOC holder shall provide such procedures and information in the AOC holder's maintenance control manual

- (j) The AOC holder shall ensure that each aircraft is maintained in accordance with the AOC holder's aircraft approved maintenance program which shall include—
 - (1) Maintenance tasks and the intervals in which these are to be performed, taking into account the anticipated utilisation of the aircraft;
 - (2) When applicable, a continuing structural integrity program;
 - (3) Procedures for changing or deviating from subparagraphs (c)(1) and (c)(2); and
 - (4) When applicable, condition monitoring and reliability program, descriptions for aircraft systems, components, and powerplants.
- (c) Maintenance tasks and intervals that have been specified as mandatory in approval of the type design_shall be identified as such.
- (k) Repetitive maintenance tasks that are specified in mandatory intervals as a condition of approval of the type design shall be identified as such.
- (l) Approval by the Authority of an AOC holder's maintenance program and any subsequent amendments shall be included in its Operations Specifications.
- (m) The AOC holder shall have an inspection program and a program covering other maintenance, preventive maintenance, and modifications to ensure that—
 - (1) Maintenance, preventive maintenance, and modifications performed by it, or by other persons, are performed in accordance with the AOC holder's maintenance control manual;
 - (2) Each aircraft released to service is airworthy and has been properly maintained for operation.
- (n) The Authority may amend any specifications issued to an AOC holder to permit deviation from those provisions of this Subpart that would prevent the return to service and use of airframe components, powerplants, appliances, and spare parts thereof because those items have been maintained, altered, or inspected by persons employed outside The Bahamas who do not hold a Bahamas technician's license.
- (o) The AOC holder who is granted authority under this deviation shall provide for surveillance of facilities and practices to assure that all work performed on these parts is accomplished in accordance with the AOC holder's maintenance control manual.

12.580 Mandatory Airworthiness Material

(a) Upon receipt of material from the Authority prescribed as mandatory for inclusion in either the maintenance control manual or the maintenance program, the AOC holder will make these amendments as soon as reasonably possible and submit their amendment to the Authority.

12.585 AUTHORITY TO PERFORM AND APPROVE MAINTENANCE & MODIFICATIONS

- (a) An AOC holder which is not approved as an AMO may perform and approve routine and non-routine maintenance, preventive maintenance, or inspections for return to service, if approved in the operations specifications, as provided in its maintenance program and maintenance control manual.
- (b) An AOC holder may make arrangements with an AMO (appropriately rated) for the performance of maintenance, preventive maintenance, or modifications of any aircraft, airframe, aircraft engine, propeller, appliance, or component, or part thereof as provided in its maintenance program and maintenance control manual.
- (c) An AOC holder which is not approved as an AMO shall use a appropriately licensed and rated individual in accordance with Schedule 5 and 8, as appropriate, to approve maintenance and preventive maintenance, for return to service after performing or supervising in accordance with technical data approved by the Authority.

12.590 REQUIRED INSPECTION PERSONNEL

- (a) No person may use any person to perform required inspections unless the person performing the inspection is appropriately certificated, properly trained, qualified and authorized to do so.
- (b) No person may allow any person to perform a required inspection unless, at that time, the person performing that inspection is under the supervision and control of an inspections unit.
- (c) No person may perform a required inspection if he performed the item of work required to be inspected.
- (d) Each certificated holder shall maintain, or shall determine that each person with whom it arranges to perform its required inspections, maintains a current listing of persons who have been trained, qualified and authorized to conduct required inspections.
 - (1) The persons must be identified by name, occupational title, and the inspections they are authorized to perform.
 - (2) The AOC holder (or person with whom it arranges to perform its required inspections) shall give written authorization to each person so authorized, describing the extent of his responsibilities, authorizations and inspection limitations.
 - (3) The list shall be made available for inspection by the Authority on request.

12.595 LICENSE REQUIREMENTS: AOC HOLDER USING EQUIVALENT SYSTEM

- (a) Each person who is directly in charge of maintenance, preventive maintenance, or modification, of any aircraft, airframe, aircraft engine, propeller, appliance, or component, or part thereof and each person performing required inspections and approving for return to service the maintenance performed shall be a appropriately licensed and rated technician or repair specialists in accordance with Schedule 5 and 8, as appropriate, and acceptable to the Authority.
- (b) A person who is directly in charge shall be on site but need not physically observe and direct each worker constantly, but shall be available for consultation and decision on matters requiring instruction or decision from higher authority than that of the persons performing the work.
- (c) A person "directly in charge" is each person assigned to a position in which he is responsible for the work of a shop or station that performs maintenance, preventive maintenance, modifications, or other functions affecting aircraft airworthiness.

End of BASR Schedule 15 - Appendices Follow

APPENDICES

APPENDIX 1 TO 12.065: CERTIFICATION OF SINGLE-PILOT AIR TAXIS

- (a) The full initial certification process shall be implemented by the Authority for single-pilot AOC applicants.
- (b) The exceptions of Schedule 12 for single-pilot air taxis may be considered for those operators with fewer than 3 qualified PICs.
- (c) The aircraft must be able to maintain performance requirements for such operations.
- (d) No AOC holder may be authorised to operate an aircraft under the IFR or at night by a single pilot unless the—
 - (1) Flight manual does not require a flight crew of more than one;
 - (2) The aeroplane is propeller-driven;
 - (3) Maximum approved passenger seating configuration is not more than nine;
 - (4) Maximum certificated take-off mass does not exceed 5 700 kg;
 - (5) Aeroplane is equipped as described in Schedule 7 for single-pilot IFR and night operations; and
 - (6) PIC has satisfied requirements of experience, training, checking and recency of Schedule 14, including demonstration of briefing for emergency evacuation, use of autopilot during IFR operations, and used of condensed navigation documentation.

APPENDIX 2 TO 12.065: NIGHT & IMC OPS: SINGLE-ENGINE TURBINE-POWERED AIRCRAFT

(a) The following airworthiness and operational requirements are provided to ensure a valid certification of an applicant for an AOC to operate single-engine turbine-powered aircraft in commercial air transport at night and IMC:

1. Turbine engine reliability

- (a) Turbine engine reliability shall be shown to have a power loss rate of less than 1 per 100 000 engine hours. Power loss in this context is defined as any loss of power, the cause of which may be traced to faulty engine or engine component design or installation, including design or installation of the fuel ancillary or engine control systems.
- (b) The operator shall be responsible for engine trend monitoring.
- (c) To minimize the probability of in-flight engine failure, the engine shall be equipped with:
 - (1) An ignition system that activates automatically, or is capable of being operated manually, for take-off and landing, and during flight, in visible moisture;
 - (2) A magnetic particle detection or equivalent system that monitors the engine, accessories gearbox, and reduction gearbox, and which includes a flight deck caution indication; and
 - (3) An emergency engine power control device that permits continuing operation of the engine through a sufficient power range to safely complete the flight in the event of any reasonably probable failure of the fuel control unit.

2. Systems and equipment

- (a) Single-engine turbine-powered aeroplanes approved to operate at night and/or in IMC shall be equipped with the following systems and equipment intended to ensure continued safe flight and to assist in achieving a safe forced landing after an engine failure, under all allowable operating conditions:
- (b) two separate electrical generating systems, each one shall satisfy the following: capable of supplying all probable combinations of continuous in-flight electrical loads for instruments, equipment and systems required at night and/or in IMC;
 - (1) a radio altimeter;

- (2) an emergency electrical supply system of sufficient capacity and endurance, following loss of all generated power, to as a minimum
 - (i) maintain the operation of all essential flight instruments, communication and navigation systems during a descent from the maximum certificated altitude in a glide configuration to the completion of a landing;
 - (ii) lower the flaps and landing gear, if applicable;
 - (iii) provide power to one pilot heater, which must serve an air speed indicator clearly visible to the pilot;
 - (iv) provide for operation of the landing light specified in 2 i);
 - (v) provide for one engine restart, if applicable; and
 - (vi) provide for the operation of the radio altimeter;
- (3) two attitude indicators, powered from independent sources;
- (4) a means to provide for at least one attempt at engine re-start;
- (5) airborne weather radar;
- (6) a certified area navigation system capable of being programed with the positions of aerodromes and safe forced landing areas, and providing instantly available track and distance information to those locations;
- (7) for passenger operations, passenger seats and mounts which meet dynamically-tested performance standards and which are fitted with a shoulder harness or a safety belt with a diagonal shoulder strap for each passenger seat;
- (8) for all occupants for descent following engine failure at the maximum glide performance from the maximum certificated altitude to an altitude at which supplemental oxygen is no longer required;
- (9) a landing light that is independent of the landing gear and is capable of adequately illuminating the touchdown area in a night forced landing; and
- (10) an engine fire warning system.

3. Minimum equipment list

(a) The Authority requires that the minimum equipment list of an operator approved to specify the operating equipment required for night and/or IMC operations, and for day/VMC operations.

4. Flight manual information

(a) The flight manual shall include limitations, procedures, approval status and other information relevant to operations by single-engine turbine-powered aeroplanes at night and/or in IMC.

5. Event reporting

- (a) An operator approved for operations by single-engine turbine-powered aeroplanes at night and/or in IMC shall report all significant failures, **malfunctions** or defects to the Authority who in turn will notify the State of Design.
- (b) The Authority shall review the safety data and monitor the reliability information so as to be able to take any actions necessary to ensure that the intended safety level is achieved.
- (c) The Authority will notify major events or trends of particular concern to the appropriate Type Certificate Holder and the State of Design

6. Operator planning

- (a) Operator route planning shall take account of all relevant information in the assessment of intended routes or areas of operations, including the following:
 - (1) the nature of the terrain to be overflown, including the potential for carrying out a safe forced landing in the event of an engine failure or major malfunction;

- (2) weather information, **including** seasonal and other adverse meteorological influences that **may** affect the flight; and
- (3) other criteria and limitations as specified by the Authority.
- (b) An operator shall identify aerodromes or safe forced landing areas available for use in the event of engine failure, and the position of these shall be programmed into the area navigation system.
 - (1) A 'safe' forced landing in this context means a landing in an area at which it can reasonably be expected that it will not lead to serious injury or loss of life, even though the aeroplane may incur extensive damage.
 - (2) Operation over routes and in weather conditions that permit a safe forced landing in the event of an engine failure is not a criteria for this type of aircraft, The availability of forced landing areas at all points along a route is not specified for these aeroplanes because of the very high engine reliability, additional systems and operational equipment, procedures and training requirements specified in this Appendix.

7. Flight crew experience, training and checking

- (a) The Authority shall prescribe the minimum flight crew experience required for night/I1VIC operations by single-engine turbine-powered **aeroplanes**.
- (b) An operator's flight crew training and checking shall be appropriate to night and/or IMC operations by single-engine turbine-powered aeroplanes, covering normal, abnormal and emergency procedures and, in particular, engine failure, including descent to a forced landing in night and/or in IMC conditions

8. Route limitations over water

- (a) The Authority shall evaluation and apply route limitation criteria for single-engine turbine-powered aeroplanes operating at night and/or in IMC on over water operations if beyond gliding distance from an area suitable for a safe forced landing/ditching having regard to the—
 - (1) characteristics of the aeroplane,
 - (2) seasonal weather influences, including likely sea state and temperature, and
 - (3) the availability of search and rescue services

9. Operator certification or validation

(a) The operator shall demonstrate the ability to conduct operations by single-engine turbine-powered aeroplanes at night and/or in IMC through a certification and approval process specified by the Authority.

APPENDIX 3 TO 12.065 NIGHT & IMC OPS: PERFORMANCE CLASS 3 HELICOPTERS

(a) The following airworthiness and operational requirements are provided to ensure a valid certification of an applicant for an AOC to operate a Performance Class 3 Helicopter in commercial air transport at night and IMC:

1. Engine reliability

- (a) Attaining and maintaining approval for engines used by helicopters operating in performance Class 3 in IMC:
- (b) In order to attain initial approval for existing in-service engine types, reliability shall be shown to have a nominal power loss rate of less than 1 per 100 000 engine hours based on a risk management process.
- (c) In order to attain initial approval for new engine types, the State of Design shall assess engine models for acceptance for operations in performance Class 3 in IMC on a case-by-case basis.
- (d) In order to maintain approval, the State of Design shall, through the continuing airworthiness process, ensure that engine reliability remains consistent with the intent of the reliability requirements.
- (e) The operator shall be responsible for a program for ongoing engine trend monitoring.
- (f) To minimize the probability of in-flight engine failure, the engine shall be equipped with—

- (1) for turbine engines: a re-ignition system that activates automatically or a manually selectable continuous ignition system unless the engine certification has determined that such a system is not required, taking into consideration the likely environmental conditions in which the engine is to be operated;
- (2) a magnetic particle detection, or equivalent, system that monitors the engine, accessories gearbox, and reduction gearbox, and which includes a flight deck caution indication; and
- (3) a means that would permit continuing operation of the engine through a sufficient power range to safely complete the flight in the event of any reasonably probable failure of the fuel control unit.

2. Systems and equipment

- (a) Helicopters operating in performance Class 3 in IMC shall be equipped with the following systems and equipment intended to ensure continued safe flight or to assist in achieving a safe forced landing after an engine failure, under all allowable operating conditions:
 - (1) either two separate electrical generating systems, each one capable of supplying all probable combinations of continuous in-flight electrical loads for instruments, equipment and systems required in IMC; or a primary electrical source and a standby battery or other alternate source of electric power that is capable of supplying 150 per cent of electrical loads of all required instruments and equipment necessary for safe emergency operations of the helicopter for at least one hour; and
 - (2) an emergency electrical supply system of sufficient capacity and endurance, following loss of all normally generated power to, as a minimum—

Note.— If a battery is used to satisfy the requirement for a second power source an additional electrical power supply may not be required.

- (i) maintain the operation of all essential flight instruments, communication and navigation systems during a descent from the maximum certificated altitude in an autorotational configuration to the completion of a landing;
- (ii) maintain the operation of the stabilization system, if applicable;
- (iii) lower the landing gear, if applicable;
- (iv) where required, provide power to one pitot heater, which must serve an airspeed indicator clearly visible to the pilot;
- (v) provide for the operation of the landing light;
- (vi) provide for one engine restart, if applicable; and
- (vii) provide for the operation of the radio altimeter;
- (b) a radio altimeter;
- (c) an autopilot if intended as a substitute for a second pilot. In these cases, the State of Operator shall ensure the operator's approval clearly states any conditions or limitations on its use;
- (d) a means to provide for at least one attempt at engine re-start;
- (e) an area navigation system approved for use in IFR, capable of being used to locate suitable landing areas in the event of an emergency;
- (f) a landing light that is independent of retractable landing gear and is capable of adequately illuminating the touchdown area in a night forced landing; and
- (g) an engine fire warning system.

3. Minimum serviceability requirements: operating equipment

(a) The minimum serviceability requirements for operating equipment in helicopters operating in performance Class 3 in IMC shall conform to the specifications of the Authority.

4. Operations manual information

(a) The operations manual shall include limitations, procedures, approval status and other information relevant to operations in performance Class 3 in IMC.

5. Event reporting

- (a) An operator approved to conduct operations by helicopters in performance Class 3 in IMC shall report all significant failures, malfunctions or defects to the Authority who in turn shall notify the State of Design.
- (b) The Authority shall monitor operations in performance Class 3 in IMC so as to be able to take any actions necessary to ensure that the intended safety level is maintained.
- (c) The Authority shall notify major events or trends of particular concern to the appropriate type certificate holder and the State of Design.

6. Operator planning

- (a) Operator route planning shall take account of all relevant information in the assessment of intended routes or areas of operations, including the following—
 - (1) the nature of the terrain to be overflown, including the potential for carrying out a safe forced landing in the event of an engine failure or major malfunction;
 - (2) weather information, including seasonal and other adverse meteorological influences that may affect the flight; and
 - (3) other criteria and limitations as specified by the Authority.

7. Flight crew experience, training and checking

- (a) The Operator shall conform to the minimum flight crew experience for helicopters operating in performance Class 3 in IMC.
- (b) An operator's flight crew training and checking program shall be appropriate to operations in performance Class 3 in IMC, covering—
 - (1) normal, abnormal and emergency procedures and,
 - (2) in particular, detection of engine failure including—
 - (viii) descent to a forced landing in IMC and,
 - (ix) for single engine helicopters, entry into a stabilized autorotation.

8. Operator certification or validation

(a) The operator shall demonstrate the ability to conduct operations in performance Class 3 in IMC through a certification and approval process specified by the Authority.

APPENDIX 1 TO 12.130: REQUIRED MANAGEMENT PERSONNEL

- (d) The AOC holder shall make arrangements to ensure continuity of supervision if operations are conducted in the absence of any required management personnel.
- (e) Required management personnel shall be contracted to work sufficient hours such that the management functions are fulfilled.
- (f) A person serving in a required management position for an AOC holder may not serve in a similar position for any other AOC holder, unless a deviation is issued by the Authority.
- (g) The minimum initial qualifications for the Flight Operations senior manager are—
 - (1) An ATP license; and
 - (2) 3 years experience as PIC in commercial air transport operations of large aircraft.
- (h) The minimum initial qualifications for the Crew Training senior manager are—
 - (1) An ATP license (or Commercial License) with the appropriate ratings for at least one of the aircraft used in the AOC holder's operations; and
 - (2) 3 years experience as PIC in commercial air transport operations.
- (i) The minimum initial qualifications for the senior manager of the maintenance system are—
 - (1) License and qualifications in accordance with Schedule 5 and 8; and

- (2) 3 years experience in maintaining the same category and class of aircraft used by the AOC holder including 1 year in the capacity of returning aircraft to service.
- (j) The minimum initial qualifications for the senior managers of operations and maintenance quality assurance shall conform to those of the senior crew training manager and senior manager of the maintenance system respectively.
- (k) An AOC holder may employ a person who does not meet the appropriate airman qualification or experience if the Authority issues a waiver finding that that person has comparable experience and can effectively perform the required management functions.

APPENDIX 1 TO 12:200: SUMMARY OF RECORD RETENTION REQUIREMENTS

(a) An operator shall ensure that the following information or documentation is retained for the periods shown in the tables below.

(b) Flight crew records—

Flight Crew Records			
Flight, duty and rest time	2 years		
License and medical certificate	Until 12 months after the flight crew member has left the employ of the operator		
Ground and flight training (all types)	Until 12 months after the flight crew member has left the employ of the operator		
Route and airport/heliport qualification training	Until 12 months after the flight crew member has left the employ of the operator		
Dangerous good training	Until 12 months after the flight crew member has left the employ of the operator		
Security training	Until 12 months after the flight crew member has left the employ of the operator		
Proficiency and qualification checks (all types)	Until 12 months after the flight crew member has left the employ of the operator		

(c) Cabin crew records—

Flight, duty and rest time	2 years
License, if applicable	Until 12 months after the cabin crew member has left the employ of the operator
Ground and flight training (all types) and qualification checks	Until 12 months after the cabin crew member has left the employ of the operator
Dangerous good training	Until 12 months after the cabin crew member has left the employ of the operator
Security training	Until 12 months after the cabin crew member has left the employ of the operator
Competency checks	Until 12 months after the cabin crew member has left the employ of the operator

(d) Records for other AOC Personnel

•	Training/qualification of other personnel for whom an approved training program is required in these regulations	Until 12 months after the employee has left the employ of the operator	of
•	License, if required, and medical certificate if required	 Until 12 months after the employee has left the employ of the operator 	of
•	Proficiency or competency checks, if required	Until 12 months after the employee has left the employ of the operator	of

(e) Forms related to Flight Preparation

 Completed load r 	manifest •	3 months after th	ne completion of the flight
 Mass and balance 	e reports •	3 months after th	ne completion of the flight
 Dispatch releases 	•	3 months after th	ne completion of the flight
 Flight plans (ATS 	•	3 months after th	ne completion of the flight
 Operational flight 	plan •	3 months after th	ne completion of the flight
 Passenger manif 	ests	3 months after th	ne completion of the flight
 Weather reports 	•	3 months after th	ne completion of the flight

(f) Flight Recorder Records—

•	Cockpit voice recordings	•	Preserved after an accident or incident for 60 days or longer if requested by the Authority
•	Flight data recordings	•	Preserved after an accident or incident for 60 days or longer if requested by the Authority

(g) Aircraft Technical Logbook—

ŀ	Journey records section	•	2 years
ŀ	Maintenance records section	•	2 years

(h) Maintenance Records of the Aircraft

Total time in service (hours, calendar time and cycles, as appropriate) of the aircraft and all life-limited components	3 months after the unit to which they refer has been permanently withdrawn from service
Current status of compliance with all mandatory continuing airworthiness information	3 months after the unit to which they refer has been permanently withdrawn from service
 Appropriate details of modifications and repairs to the aircraft and its components 	3 months after the unit to which they refer has been permanently withdrawn from service
 Total time in service (hours, calendar time and cycles, as appropriate) since the last overhaul of the aircraft or its components subject to a mandatory overhaul life 	3 months after the unit to which they refer has been permanently withdrawn from service
The detailed maintenance records to show all requirements for a maintenance release have been met	1 year after signing of the maintenance release

(i) Other Records

•	Quality system records	• 5 years	
Dangerous goods transport document 6 months after the complete		6 months after the completion of the flight	
•	Dangerous goods acceptance checklist	6 months after the completion of the flight	
•	Records on cosmic and solar radiation dosage, if AOC holder operates aircraft that fly above 15,000 m (49,000 ft)	 Until 12 months after the crew member has left the employed of the AOC holder 	у

APPENDIX 1 TO 12.315: DRY LEASING OF FOREIGN REGISTERED AIRCRAFT

- (a) An AOC holder may dry lease an aircraft for the purpose of commercial air transportation to any AOC holder of a State which is signatory to the Chicago Convention provided that the following conditions are met—
 - (1) The aircraft carries an appropriate airworthiness certificate issued, in accordance with ICAO Annex 8, by the country of registration and meets the registration and identification requirements of that country.

- (2) The aircraft is of a type design which complies with all of the requirements that would be applicable to that aircraft were it registered in The Bahamas, including the requirements which shall be met for issuance of a The Bahamas standard airworthiness certificate (including type design conformity, condition for safe operation, and the noise, fuel venting, and engine emission requirements).
- (3) The aircraft is maintained according to an approved maintenance program.
- (4) The aircraft is operated by The Bahamas-certified airmen employed by the AOC holder.
- (b) The AOC holder shall provide the Authority with a copy of the dry lease to be executed.
- (c) Operational control of any dry leased aircraft rests with the AOC holder operating that aircraft.
- (d) The Authority will remove a dry leased aircraft from the lessors AOC holder's operations specifications and list it on the foreign AOC holder lessee's operations specifications.
- (e) The AOC holder engaged in dry leasing aircraft shall make the dry lease agreement explicit concerning the maintenance program and MEL to be followed during the term of the dry lease.

APPENDIX 1 TO 12.320: AIRCRAFT INTERCHANGE

- (a) Before operating under an interchange agreement, The AOC holder shall show that—
 - (1) The procedures for the interchange operation conform with safe operating practices;
 - (2) Required crew members and Operational Control Persons meet approved training requirements for the aircraft and equipment to be used and are familiar with the communications and dispatch procedures to be used;
 - (3) Maintenance personnel meet training requirements for the aircraft and equipment, and are familiar with the maintenance procedures to be used;
 - (4) Flight crew members and Operational Control Persons meet appropriate route and airport qualifications;
 - (5) The aircraft to be operated are essentially similar to the aircraft of the AOC holder with whom the interchange is effected; and
 - (6) The arrangement of flight instruments and controls that are critical to safety are essentially similar, unless the authority determines that the AOC holder has adequate training programs to insure that any potentially hazardous dissimilarities are safely overcome by flight crew familiarisation.
- (b) The AOC holder conducting an interchange agreement shall include the pertinent provisions and procedures of the agreement in its manuals.
- (c) The AOC holder shall amend their operations specifications to reflect an interchange agreement.
- (d) The AOC holder shall comply with the applicable regulations of the State of Registry of an aircraft involved in an interchange agreement while it has operational control of that aircraft.

APPENDIX 1 TO 12.325: WET LEASING

- (a) The AOC holder shall provide the Authority with a copy of the wet lease to be executed.
- (b) The Authority will determine which party to a wet lease agreement has operational control considering the extent and control of certain operational functions such as—
 - (1) Initiating and terminating flights.
 - (2) Maintenance and servicing of aircraft.
 - (3) Scheduling crew members.
 - (4) Paying crew members.
 - (5) Training crew members.
- (c) The AOC holder engaged in a wet leasing arrangement shall amend its operations specifications to contain the following information—
 - (1) The names of the parties to the agreement and the duration of the agreement.
 - (2) The make, model, and series of each aircraft involved in the agreement.

- (3) The kind of operation.
- (4) The expiration date of the lease agreement.
- (5) A statement specifying the party deemed to have operational control.
- (6) Any other item, condition, or limitation the Authority determines necessary.

APPENDIX 1 TO 12.355: OPERATIONS MANUAL

- (a) The AOC holder shall ensure that the contents and structure of the operations manual are in accordance with rules and regulations of the Authority, and is relevant to the area(s) and type(s) of operation.
- (b) An AOC holder may design a manual to be more restrictive than the Authority's requirements.
- (c) The AOC holder shall ensure that the operations manual presents the items of information listed below, to meet the prescribed requirements.
 - (1) The manual may consist of two or more parts containing together all such information in a format and manner based upon the outline presented in paragraph (d) below.
 - (2) Each part of the operations manual must contain all information required by each group of personnel addressed in that part.
- (d) An operations manual may be issued in separate parts corresponding to specific aspects of operations and may, at a minimum, be organized with the following structure—
 - (1) General (such as Operations Manual-Part A);
 - (2) Aircraft operating information (such as Operations Manual-Part B);
 - (3) Routes and aerodromes (such as Operations Manual-Part C); and
 - (4) Training (such as Operations Manual-Part D).

A. General

- (1) Instructions outlining the responsibilities of operations personnel pertaining to the conduct of flight operations.
- (2) Information and policy relating to fatigue management including—
 - Rules pertaining to flight time, flight duty period, duty period limitations and rest requirements for flight and cabin crew members; and
 - (ii) Policy and documentation pertaining to the operator's FRMS.
- (3) A list of the navigational equipment to be carried including any requirements relating to operations where performance-based navigation is prescribed
- (4) Where relevant to the operations, the long-range navigation procedures, engine failure procedure for ETDO and the nomination and utilization of diversion aerodromes.
- (5) The circumstances in which a radio listening watch is to be maintained.
- (6) The method for determining minimum flight altitudes.
- (7) The methods for determining aerodrome operating minima.
- (8) Safety precautions during refuelling with passengers on board.
- (9) Ground handling arrangements and procedures.
- (10) Procedures as prescribed in Schedule 19 for pilots-in-command observing an accident.
- (11) The flight crew for each type of operation including the designation of the succession of command.
- (12) Specific instructions for the computation of the quantities of fuel and oil to be carried, having regard to all circumstances of the operation including the possibility of the failure of one or more powerplants while en route.
- (13) The conditions under which oxygen shall be used and the amount of oxygen determined to be carried. determined in accordance with Schedule 7.
- (14) Instructions for mass and balance control.
- (15) Instructions for the conduct and control of ground de-icing/anti-icing operations.

- (16) The specifications for the operational flight plan.
- (17) Standard operating procedures (SOP) for each phase of flight.
- (18) Instructions on the use of normal checklists and the timing of their use.
- (19) Departure contingency procedures.
- (20) Instructions on the maintenance of altitude awareness and the use of automated or flight crew altitude call-out.
- (21) Instructions on the use of auto pilots and auto-throttles in IMC.
- (22) Instructions on the clarification and acceptance of ATC clearances, particularly where terrain clearance is involved.
- (23) Departure and approach briefings
- (24) Procedures for familiarization with areas, routes and aerodromes
- (25) Stabilized approach procedure.
- (26) Limitation on high rates of descent near the surface
- (27) Conditions required to commence or to continue an instrument approach
- (28) Instructions for the conduct of precision and non-precision instrument approach procedures.
- (29) Allocation of flight crew duties and procedures for the management of crew workload during night and IMC instrument approach and landing operations.
- (30) Instructions and training requirements for the avoidance of controlled flight into terrain and policy for the use of the ground proximity warning system (GPWS).
- (31) Policy, instructions, procedures and training requirements for the avoidance of collisions and the use of the airborne collision avoidance system (ACAS).
- (32) Information and instructions relating to the interception of civil aircraft including:
 - (i) Procedures, as prescribed in Schedule 10, for pilots-in-command of intercepted aircraft; and
 - (ii) Visual signals for use by intercepting and intercepted aircraft, as contained in Schedule 10.
- (33) For aeroplanes intended to be operated above 15 000 m (49 000 ft):
 - (i) Information which will enable the pilot to determine the best course of action to take in the event of exposure to solar cosmic radiation; and
 - (ii) Procedures in the event that a decision to descend is taken, covering:
 - (A) The necessity of giving the appropriate ATS unit prior warning of the situation and of obtaining a provisional descent clearance; and
 - (B) The action to be taken in the event that communication with the ATS unit cannot be established or is interrupted.
- (34) Details of the Safety Management System [SMS].
- (35) Information and instructions on the carriage of dangerous goods, including action to be taken in the event of an emergency.
- (36) Security instructions and guidance.
- (37) The bomb search procedure checklist.
- (38) Instructions and training requirements for the use of head-up displays (HUD) and enhanced vision systems (EVS)
- (39) The acceptable level of aerodrome RFFS protection for each aircraft fleet and type of operation.
- (40) Procedures, to avoid unnecessary airborne collision avoidance system (ACAS II) resolution advisories in aircraft at or approaching adjacent altitudes or flight levels, operators should specify procedures by which an aeroplane climbing or descending to an assigned altitude or flight level, especially with an autopilot engaged, may do so at a rate less than 8 m/sec or 1 500 ft/min (depending on the instrumentation available) throughout the last 300 m (1 000 ft) of climb or descent to the assigned level when the pilot is made aware of another aircraft at or approaching an adjacent altitude or flight level.

B. Aircraft operating information

- (1) Certification limitations and operating limitations.
- (2) The normal, abnormal and emergency procedures to be used by the flight crew and the checklists relating thereto.
- (3) Operating instructions and information on climb performance with all engines operating.
- (4) Flight planning data for pre-flight and in-flight planning with different thrust/power and speed settings.
- (5) Maximum crosswind and tailwind components for each aeroplane type operated and the reductions to be applied to these values having regard to gust, low visibility, runway surface conditions, crew experience, use of autopilot
- (6) Instructions and data for mass and balance calculations.
- (7) Instructions for aircraft loading and securing of load.
- (8) Aircraft systems, associated controls and instructions for their use.
- (9) The minimum equipment list and configuration deviation list for the aeroplane types operated and specific operations authorized, including any requirements relating to operations in RNP airspace.
- (10) Checklist of emergency and safety equipment and instructions for its use.
- (11) Emergency evacuation procedures, including type-specific procedures, crew coordination, assignment of crew's emergency positions and the emergency duties assigned to each crew member.
- (12) The normal, abnormal and emergency procedures to be used by the cabin crew, the checklists relating thereto and aircraft systems information as required, including a statement related to the necessary procedures for the coordination between flight and cabin crew.
- (13) Survival and emergency equipment for different routes and the necessary procedures to verify its normal functioning before take-off, including procedures to determine the required amount of oxygen and the quantity available.
- (14) The ground-air visual signal code for use by survivors.

C. ROUTES AND AERODROMES

- (1) A route guide to ensure that the flight crew will have, for each flight, information relating to communication facilities, navigation aids, aerodromes, instrument approaches, instrument arrivals and instrument departures as applicable for the operation, and such other information as the operator may deem necessary for the proper conduct of flight operations.
- (2) The minimum flight altitudes for each route to be flown.
- (3) Aerodrome operating minima for each of the aerodromes that are likely to be used as aerodromes of intended landing or as alternate aerodromes.
- (4) The increase of aerodrome operating minima in case of degradation of approach or aerodrome facilities.
- (5) The necessary information for compliance with all flight profiles required by regulations, including but not limited to, the determination of:
 - (i) Take-off runway length requirements for dry, wet and contaminated conditions, including those dictated by system failures which affect the take-off distance;
 - (ii) Take-off climb limitations;
 - (iii) En-route climb limitations;
 - (iv) Approach climb limitations and landing climb limitations;
 - (v) Landing runway length requirements for dry, wet and contaminated conditions, including systems failures which affect the landing distance; and
 - (vi) Supplementary information, such as tire speed limitations
- (6) The level of RFFS protection that is available at each aerodrome.

D. Training

- (1) Details of the flight crew training program.
- (2) Details of the cabin crew duties training program.
- (3) Details of the flight operations officer/flight dispatcher training program when employed in conjunction with a method of flight supervision.

APPENDIX 1 TO 12.415: PASSENGER BRIEFING CARDS

- (a) The AOC holder shall, at each exit seat, provide passenger information cards that include the following information in the primary language in which emergency commands are given by the crew—
 - (1) Functions required of a passenger in the event of an emergency in which a crew member is not available to assist—
 - (i) Locate the emergency exit;
 - (ii) Recognise the emergency exit opening mechanism;
 - (iii) Comprehend the instructions for operating the emergency exit;
 - (iv) Operate the emergency exit;
 - (v) Assess whether opening the emergency exit will increase the hazards to which passengers may be exposed;
 - (vi) Follow oral directions and hand signals given by a crew member;
 - (vii) Stow or secure the emergency exit door so that it will not impede use of the exit;
 - (viii) Assess the condition of an escape slide, activate the slide, and stabilise the slide after deployment to assist others in getting off the slide;
 - (ix) Pass expeditiously through the emergency exit; and
 - (x) Assess, select, and follow a safe path away from the emergency exit
 - (2) A request that a passenger identify himself or herself to allow reseating if he or she—
 - (i) Cannot perform the emergency functions stated in the information card;
 - (ii) Has a nondiscernible condition that will prevent him or her from performing the functions;
 - (iii) May suffer bodily harm as the result of performing one or more of those functions; or
 - (iv) Does not wish to perform those functions;
 - (v) Lacks the ability to read, speak, or understand the language or the graphic form in which instructions are provided by the AOC holder.

APPENDIX 1 TO 12.420: AERONAUTICAL DATA CONTROL SYSTEM

- (a) The AOC holder shall provide aeronautical data for each airport used by the AOC holder which includes the following—
 - (1) Airports—
 - (i) Facilities.
 - (ii) Navigational and communications aids.
 - (iii) Construction affecting takeoff, landing, or ground operations.
 - (iv) Air traffic facilities.
 - (2) Runways, clearways, and stopways—
 - (i) Dimensions.
 - (ii) Surface.
 - (iii) Marking and lighting systems.
 - (iv) Elevation and gradient.
 - (3) Displaced thresholds—
 - (i) Location.
 - (ii) Dimensions.

- (iii) Takeoff or landing or both.
- (4) Obstacles—
 - (i) Those affecting takeoff and landing performance computations.
 - (ii) Controlling obstacles.
 - (iii) Instrument flight procedures.
 - (iv) Departure procedure.
 - (v) Approach procedure.
 - (vi) Missed approach procedure.
- (5) Special information—
 - (i) Runway visual range measurement equipment.
 - (ii) Prevailing winds under low visibility conditions.

APPENDIX 1 TO 12.385: MINIMUM EQUIPMENT LISTS

- (a) If deviations from the requirements of States in the certification of aircraft were not permitted an aircraft could not be flown unless all systems and equipment were operable. These requirements provide that some unserviceability can be accepted in the short term when the remaining operative systems and equipment provide for continued safe operations.
- (b) The Authority will approve a minimum equipment list for an AOC holder indicating those systems and items of equipment that may be inoperative for certain flight conditions with the intent that no flight can be conducted with inoperative systems and equipment other than those specified.
- (c) A minimum equipment list is based on the master minimum equipment list established for the aircraft type by the organization responsible for the type design in conjunction with the State of Design.
- (d) The AOC holder must, during certification, prepare a minimum equipment list designed to allow the operation of an aircraft with certain systems or equipment inoperative provided an acceptable level of safety is maintained.
- (e) The minimum equipment list is not intended to provide for operation of the aircraft for an indefinite period with inoperative systems or equipment. The basic purpose of the minimum equipment list is to permit the safe operation of an aircraft with inoperative systems or equipment within the framework of a controlled and sound program of repairs and parts replacement.
- (f) The AOC holder must ensure that no flight is commenced with multiple minimum equipment list items inoperative without determining that any interrelationship between inoperative systems or components will not result in an unacceptable degradation in the level of safety and/or undue increase in the flight crew workload.
- (g) The exposure to additional failures during continued operation with inoperative systems or equipment must also be considered in determining that an acceptable level of safety is being maintained. The minimum equipment list may not deviate from requirements of the flight manual limitations section, emergency procedures or other airworthiness requirements of the State of Registry or of the State of the Operator unless the appropriate airworthiness authority or the flight manual provides otherwise.
- (h) Systems or equipment accepted as inoperative for a flight should be placarded where appropriate and all such items should be noted in the aircraft technical log to inform the flight crew and maintenance personnel of the inoperative system or equipment.
- (i) Based on manufacturer's MMEL, for a particular system or item of equipment to be accepted as inoperative, it may be necessary to establish a maintenance procedure, for completion prior to flight, to deactivate or isolate the system or equipment. It may similarly be necessary to prepare an appropriate flight crew operating procedure.

APPENDIX 1 TO 12.430: WEATHER REPORTING SOURCES

- (a) The Authority approves and considers the following sources of weather reports satisfactory for flight planning or controlling flight movement—
 - (1) Bahamas State Meteorological office.
 - (2) The Bahamas-operated automated surface observation stations provided the station can report all required items for a complete aviation weather report.
 - (3) The Bahamas-operated supplemental aviation weather reporting stations.
 - (4) Observations taken by airport traffic control towers.
 - (5) The Bahamas-contracted or approved weather observatories.
 - (6) Any active meteorological office operated by a foreign state which subscribes to the standards and practices of ICAO conventions., provided the office is listed in the MET tables located in ICAO Regional Air Navigation Plans.
 - (7) Any military weather reporting sources approved by the Authority, provided that the use of military sources is limited to control of those flight operations which use military airports as departure, destination, alternate, or diversionary airports.
 - (8) Near real time reports such as pilot reports, radar reports, radar summary charts, and satellite imagery reports made by commercial weather sources or other sources specifically approved by the Authority.
 - (9) An AOC holder operated and maintained weather reporting system approved by the Authority.

APPENDIX 1 TO 12.435: DEICING & ANTI-ICING PROGRAM

- (a) Contents of the AOC holder's ground de-icing and anti-icing program shall include a detailed description of—
 - (1) How the AOC holder determines that conditions are such that frost, ice, or snow may reasonably be expected to adhere to the aircraft and that ground deicing and anti-icing operational procedures shall be in effect:
 - (2) Who is responsible for deciding that ground deicing and anti-icing operational procedures shall be in effect:
 - (3) The procedures for implementing ground deicing and anti-icing operational procedures; and
- (I) The specific duties and responsibilities of each operational position or group responsible for getting the aircraft safely airborne while ground deicing and anti-icing operational procedures are in effect.
- (m) The AOC holder's program shall include procedures for flight crew members to increase or decrease the determined holdover time in changing conditions.
- (n) The holdover time shall be supported by data acceptable to the Authority.
- (o) If the maximum holdover time is exceeded, takeoff is prohibited unless at least one of the following conditions exists—
 - A pre-takeoff contamination check is conducted outside the aircraft (within five minutes prior to beginning take off) to determine that the wings, control surfaces, and other critical surfaces, as defined in the certificate holder's program, are free of frost, ice, or snow;
 - (2) It is otherwise determined by an alternate procedure, approved by the Authority and in accordance with the AOC holder's approved program, that the wings, control surfaces, and other critical surfaces are free of frost, ice, or snow; or
 - (3) The wings, control surfaces, and other critical surfaces are de-iced again and a new holdover time is determined.

APPENDIX 1 TO 12.540: CONTENTS OF THE MAINTENANCE CONTROL MANUAL

- (a) The AOC holder's maintenance control manual shall contain the following information which may be issued in separate parts.
 - (1) A description of the required maintenance procedures, including where—
 - (i) A description of the administrative arrangements between the AOC holder and the approved maintenance organization;
 - (ii) A description of the maintenance procedures and the procedures for completing and signing a maintenance release when maintenance is based on a system other than that of an approved maintenance organization.
 - (2) The names and duties of the person or persons required to ensure that all maintenance is carrier out in accordance with the maintenance control manual:
 - (3) A reference to the required maintenance program(s)
 - (4) A description of the methods for completion and retention of the required AOC holder's maintenance records:
 - (5) A description of establishing and maintaining a system of analysis and continued monitoring or the performance and efficiency of the maintenance program, in order to correct any deficiency in that program.
 - (6) A description of the procedures for obtaining and assessing continued airworthiness information and implementing any resulting actions for all aircraft over 5,700 kg maximum certificated take-off mass, from the organisation responsible for the type design, and shall implement such actions considered necessary by the State of Registry;
 - (7) A description of procedures for assessing continuing airworthiness information and implementing any resulting actions.
 - (8) A description of the procedures for implementing action resulting from mandatory continuing airworthiness information.
 - (9) A description of the procedures for monitoring, assessing and reporting maintenance and operational experience for all aircraft over 5,700 kg maximum certificated take-off mass;
 - (10) A description of aircraft types and models to which the manual applies.
 - (11) A description of procedures for ensuring that unserviceabilities affecting airworthiness are recorded and rectified; and
 - (12) A description of the procedures for advising the State of Registry of significant in-service occurrences.
 - (13) A description of the procedures to ensure each aeroplane they operate is in an airworthy condition;
 - (14) A description of the procedures to ensure the operational emergency equipment for each flight is serviceable;
 - (15) A description of the procedures for the introduction of new aircraft to the fleet;
 - (16) A description of the procedures for assessment of contractor capabilities, including deicing;
 - (17) A description of the procedures for control and approval of major repairs and alterations;
 - (18) The certificate holder's manual must contain the required programs that must be followed in performing maintenance, preventive maintenance, and alterations of the AOC holder's airplanes, including airframes, aircraft engines, propellers, appliances, emergency equipment and parts thereof, and must include at least the following—
 - (i) The method of performing routine and nonroutine maintenance (other than required inspections, preventive maintenance, and alterations.
 - (ii) A designation of the items of maintenance and alterations that must be inspected (required inspections), including at least those that could result in a failure, malfunction, or defect endangering the safe operations of the aircraft, if not performed properly or if improper parts or materials are used.

- (iii) The method of performing required inspections and a designation by occupational title or personnel authorized to perform each required inspection.
- (iv) Procedures for the reinspection of work performed pursuant to previous required inspections findings ("buy-back") procedures.
- (v) Procedures, standards and limits necessary for required inspections and acceptance or rejections of the items required to be inspected and for periodic inspection and calibration of precision tools, measuring devices and test equipment.
- (vi) Instruction to prevent any person who performs any itme of work from performing any required inspection of that work.
- (vii) Instructions and procedures to prevent any decision of an inspector, regarding any required inspection from being countermanded by persons other than supervisory personnel of the inspection unit, or a person at that level of administrative control that has overall responsibility for the management of both the required inspection functions and the other maintenance, preventive maintenance and alteration functions.
- (viii) Procedures to ensure that required inspection, other maintenance, preventive maintenance and alterations that are not completed as a result of shift changes or similar work interruptions are properly completed before the aircraft is released to service.
- (ix) A description of the procedures for preparing the release to service and the circumstances under which the release is to be signed.
- (x) A list of personnel authorized to sign the release to service and the scope of their authorization.
- (b) This manual may be organized in any subject order and the subjects may be combined so long as all applicable subjects are included.

APPENDIX 1 TO 12.550: MAINTENANCE QUALITY ASSURANCE PROGRAM

- (a) The quality assurance program for maintenance shall be developed to monitor compliance with the approved procedures specified in an operators maintenance control manual to ensure compliance and thereby ensure the maintenance aspects of the operational safety of the aircraft.
- (b) Each AOC holder shall establish a plan acceptable to the Authority to show when and how often the activities are required will be monitored.
- (c) A reports shall be produced at the completion of each monitoring investigation and include details of discrepancies of non-compliance with procedures or requirements.
- (d) The quality assurance system shall include a feedback system to ensure that corrective actions are identified and carried out in a timely manner.
- (e) The feedback part of the system shall address who is required to rectify discrepancies and non-compliance in each particular case and the procedure to be followed if rectification is not completed within appropriate time scales. The procedure should lead to the Accountable Manager.
- (f) To ensure effective compliance The AOC holder and AOC applicant should use the following elements—
 - (1) Product sampling the part inspection of a representative sample of the aircraft fleet;
 - (2) Defect sampling the monitoring of defect rectification performance;
 - (3) Concession sampling the monitoring of any concession to not carry out maintenance on time;
 - (4) On time maintenance sampling the monitoring of when (flying hours/calendar time/flight cycles, etc.) aircraft and their components are brought in for maintenance;
 - (5) Sample reports of unairworthy conditions and maintenance errors on aircraft and components.

End of BASR Schedule 12

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